

Council

- Linda McCoy, Chair,
Consumer Representative
- Larry Kogosvek, Vice
Chair, Consumer
Representative
- Bruce Abernethy, Bend
La Pine Schools
- Elaine Knobbs-Seasholtz
Mosaic Medical
- Mylum O’Shinn
Consumer Representative
- Julie Rychard
High Desert Full Access
- Elizabeth Schmitt
Consumer Representative
- Ken Wilhelm
United Way
- Cris Woodard
Consumer Representative

Ex-officio Members

- Tom Kuhn
Deschutes County
- Vicky Ryan
Crook County Health
Department
- Emily Wegener
Jefferson County Health
Department



St. Charles (Metolius Room)

470 NE A Street

Madras, OR

April 11, 2019

Conference Line: 1.669.900.6833

Access Code: 931229073

- 9:30 – 9:35 Welcome—**Linda McCoy**
- 9:35 – 9:40 Public Comment/Announcements—**Linda McCoy**
 - CAC Member Approvals
- 9:40 – 9:50 Patient Story—**Larry Kogosvek**
- 9:50 – 10:10 CCO Update—**Molly Taroli**
 - CCO 2.0
 - Flexible Services
- 10:10 – 10:40 State CAC Meeting Highlights—**Linda McCoy, Larry Kogosvek, Elizabeth Schmitt, MaCayla Arsenault, Molly Taroli**
- 10:40 – 10:55 CAC Orientation Packet—**MaCayla Arseanult**
- 10:55 – 11:10 Community Chronic Pain Event—**MaCayla Arsenault**
 - Volunteers Needed to Review Materials
- 11:10 – 11:20 Regional Health Assessment Planning—**MaCayla Arsenault**
- 11:20 – 11:25 Approval of CAC Minutes—**Linda McCoy**

Community Advisory Council Patient Story Schedule

2019

February—Linda McCoy

March—No Meeting

April—Larry Kogosvek

May—Bruce Abernethy

June—Elain Seasholtz-Knobbs

July—No Meeting

August—Mylum O’Shinn

September—Combined Board Meeting

October—Julie Rychard

November—Ken Wilhelm

December—Cris Woodard

2020

January—Linda Johnson

February—Brad Porterfield

March—Tom Kuhn

April—Vicky Ryan

May—Emily Wegener



COHC Community Advisory Council
High Desert ESD, Conference Room
Bend, Oregon
February 14, 2019

Present:

Linda McCoy, Chair, Consumer Representative
Larry Kogovsek, Consumer Representative
Elaine Knobbs-Seasholtz, Mosaic Medical
Tom Kuhn, Deschutes County Health Services (Ex-Officio) (call-in)
Vicky Ryan, Crook County Health Department (Ex-Officio) (call-in)
Julie Rychard, Full Access High Desert
Emily Wegner, Jefferson County Health (Ex-Officio) (call-in)
Ken Wilhelm, United Way of Deschutes County

Absent:

Bruce Abernethy, Bend-LaPine School District
Mylum O'Shinn, Consumer Representative
Elizabeth Schmitt, Consumer Representative
Cris Woodard, Consumer Representative

Others Present:

MaCayla Arsenault, Central Oregon Health Council
Linda Johnson, Community Member
Cyndi Kallstrom, OHA (call-in)
Andrea Ketelhut, PacificSource
Donna Mills, Central Oregon Health Council
Brad Porterfield, Latino Community Association
Kelsey Seymour, Central Oregon Health Council
Molly Taroli, PacificSource
Maria Waters, Oregon Health Authority

Introductions

- Introductions were made and Larry Kogovsek welcomed all attendees.
- Larry welcomed public comment.
 - MaCayla announced that Larry was elected the vice-chair of the CAC.

Patient Story

- MaCayla shared that going forward CAC members will be a part of a rotation to share a patient story, and noted there is a calendar members can consult to see their assigned month.
- Larry read Linda McCoy's patient story. Linda's story discussed the new urgent care in Madras and the annual wellness exams they are providing to senior citizens covered by Medicare. During one of these visits, a patient was discovered to be taking too much blood pressure medication, and continued overuse might have placed the patient in the emergency room.

Community Assisters

- Maria Waters explained the role of community assisters, noting they have 175 assisters in the region. She shared that assisters observed in a time study were discovered to be spending only 20% of their time filling out the application, and 80% of their time discussing health literacy, navigation, etc. She emphasized that these assisters are under-resourced for providing the guidance those navigation conversations required.
- Maria asked how community partners can better deliver information to members. Larry replied that enrollment is high among the homeless population, but the focus has to be on stabilizing their lives in order for them to remain consistently enrolled.
- Maria suggested having various partner organizations present at the CAC in the future, such as early childhood centers, the Latino Community Association, and more to provide their perspectives. Elaine Knobbs-Seasholtz agreed this would be beneficial but only if the organizations brought stories of specific patients.

Quality Incentive Measures (QIMs) Update

- Andrea Ketelhut shared the list of Quality Incentive Measures for 2019. Linda Johnson asked if the QIMs align strongly with the RHIP objectives. Andrea gave several examples of how the two are closely aligned.
- Linda Johnson asked what our region's immunization rate is. Andrea replied that immunization is near 78%, but she offered to send the official rate out to the CAC.
 - **ACTION:** Andrea will share the child immunization rates with the CAC.

Value Based Payments

- Molly Taroli shared the definitions of capitation, fee for service, and value based payments. She noted that OHA is encouraging value-based payments which links provider payments to improved performance.

OHA Update

- Cyndi Kallstrom shared that OHA is currently accepting feedback on the paper enrollment applications. She noted that the CCO's Advancing Health Equity report is now available, and a monthly webinar discussing legislative updates. She added that the first Transformation in Action newsletter has been published.

- Elaine asked if assisters give feedback to OHA on the paper application. Maria confirmed that they do, and that they would like for the assisters' feedback to be submitted through as many avenues as possible to secure important changes. The group agreed that Maria should share the feedback with the group to submit to OHA.
 - **ACTION**: Maria will share the assister's feedback on the paper enrollment application with the CAC.

New CAC Applicants

- Linda McCoy introduced Linda Johnson and Brad Porterfield, prospective CAC applicants. Linda Johnson shared that she is a community representative currently serving on the COHC Board of Directors and has a background in nursing and health care leadership. Brad shared that he is applying as a consumer member and will work to fill his seat with a member of the Latino population.
- Linda McCoy shared that the CAC will vote by email to accept Linda Johnson and Brad. Ken Wilhelm shared that he recommends both of these new members to the CAC.

Regional Health Assessment

- Larry shared that he is a member of the Regional Health Assessment (RHA) Steering Committee. He explained that both quantitative and qualitative data is being gathered to inform the assessment. He noted that top concerns include affordable housing, substance abuse, crime, living wage, and navigation of the health care system.
- MaCayla Arsenault explained that once the RHA is finished, this committee and the Board of Directors will work on the Regional Health Improvement Plan (RHIP). She noted that the CAC will help prioritize the issues, and the Board will designate how many issues are addressed.
- Linda McCoy shared that no-cause evictions are about to be outlawed and suggested that landlords may choose to evict people without cause while they still can and also raise rents before those are capped as well.

Approval of the CAC Minutes

- Linda asked for a motion to approve the January meeting minutes. Ken motioned to approve the minutes; Larry seconded. All were in favor, the minutes were unanimously approved.

Upcoming Agenda Topics and Announcements

- Emily Wegener announced that today will be her final meeting serving on the CAC, and Michael Baker will be taking her place.