

## Council

- Linda McCoy, Chair,  
Consumer Representative
  - Larry Kogovsek, Vice  
Chair, Consumer  
Representative
  - Jolene Greene  
Consumer Representative
  - Linda Johnson  
Community  
Representative
  - Elaine Knobbs-Seasholtz  
Mosaic Medical
  - Brad Porterfield  
Consumer Representative  
Latino Community  
Association
  - Elizabeth Schmitt  
Consumer Representative
  - Ken Wilhelm  
United Way
  - Cris Woodard  
Consumer Representative
- Ex-officio Members
- Michael Baker  
Jefferson County Health  
Department
  - Tom Kuhn  
Deschutes County
  - Vicky Ryan  
Crook County Health  
Department



Advantage Dental  
442 SW Umatilla Avenue  
Redmond, OR  
February 13, 2020

Conference Line: 1.669.900.6833  
Meeting ID: 852.966.546#

- 9:30 – 9:40      Welcome—**Linda McCoy**
- Public Comment
  - Approval of Meeting Minutes
- 9:40 – 10:00      Community Lens: Assister Sharing—**Jessica Strecker & Elena Sierra**
- 10:00 – 10:15      Transformation & Quality Strategy—**Leslie Neugebauer**
- 10:15 – 11:00      Community Benefit Initiative—**Linda McCoy**
- OHSU Project ECHO—**Leslie Neugebauer**
  - Structured Problem Solving Continuation—**MaCayla Arsenault & Gwen Jones**
- 11:00 – 11:30      Regional Health Improvement Plan & Workgroup Update—**MaCayla Arsenault & Gwen Jones**

### Five Finger Voting:

- 0: No go! Serious concerns
- 1: Serious reservations and prefer to resolve concerns before supporting it
- 2: Some concerns, but will go along with it
- 3: Support the idea
- 4: Strong support, but will not champion it
- 5: Absolutely, best idea ever, willing to champion it

*“The overarching purpose of the CAC is to ensure the COHC remains responsive to consumer and community health needs.”—COHC CAC Charter*



**COHC Community Advisory Council**  
**The Environmental Center, Audobon Room**  
**Bend, Oregon**  
**January 9, 2020**

**Present:**

Linda McCoy, Chair, Consumer Representative  
Larry Kogosvek, Vice Chair, Consumer Representative  
Michael Baker, Jefferson County Health (Ex-Officio)  
Jolene Greene, Consumer Representative  
Linda Johnson, Community Representative  
Elaine Knobbs-Seasholtz, Mosaic Medical  
Tom Kuhn, Deschutes County Health Services (Ex-Officio)  
Brad Porterfield, Consumer Representative  
Vicky Ryan, Crook County Health Department (Ex-Officio) (call-in)  
Elizabeth Schmitt, Consumer Representative  
Ken Wilhelm, United Way of Deschutes County  
Cris Woodard, Consumer Representative

**Others Present:**

MaCayla Arsenault, Central Oregon Health Council  
Rebeckah Berry, Central Oregon Health Council  
Gwen Jones, Central Oregon Health Council  
Cyndi Kallstrom, Oregon Health Authority  
Donna Mills, Central Oregon Health Council  
Tanya Nason, PacificSource (call-in)  
Leslie Neugebauer, PacificSource  
Kelsey Seymour, Central Oregon Health Council  
Molly Taroli, PacificSource  
Kristen Robbel-Tobias, St. Charles Health System  
Maria Waters, Oregon Health Authority  
Renee Wirth, Central Oregon Health Council  
Wendi Worthington, COCC  
Dustin Zimmerman, Oregon Health Authority

**Introductions**

- Introductions were made and Linda McCoy welcomed all attendees.

### **Approval of the Minutes**

- Jolene Greene noted that her name is misspelled on the front of the agenda. A typo was noted in the third paragraph under “Assistor Sharing”. Kelsey Seymour agreed to make both changes.
- Linda McCoy asked for approval of the draft minutes. Ken Wilhelm motioned for approval, and Linda Johnson seconded. All were in favor; the minutes were approved unanimously.

### **Public Comment**

- Linda McCoy welcomed public comment. Elizabeth Schmitt shared that there is a service dog organization that survives only on donations through the Disability Support Network.

### **Community Lens: Assistor Sharing**

- Kristen Robbel-Tobias shared that she does OHP enrollment at Bethlehem Inn twice a week, and that most individuals she helps are homeless or unstably housed. She noted access to mental health prescribers, vision coverage, specialty care, and residential substance use treatment are all issues that affect her clients.
- Donna Mills asked Kristen if she’s familiar with OPAL-A, a phone service connecting behavioral health prescribers with primary care physicians. Kristen indicated she was not familiar with OPAL-A; Donna offered to forward that information to the assistors network.
  - **ACTION**: Donna will send OPAL-A information to assistors.
- Kristen shared that members are struggling to access Durable Medical Equipment (DME) items, such as compression socks and eyeglasses.

### **Community Benefit Initiative Planning**

- MaCayla explained that Community Benefit Initiative dollars will be available for the CAC to direct soon. Gwen Jones reviewed health equity and discussed obstacles local residents have to getting equitable care. MaCayla showed a video demonstrating the various social determinants of health, and guided the group through a brainstorm of prevalent local equity issues.

### **CCO Updates**

- Molly Taroli shared the enrollment numbers and Flex Funds balances for each of PacificSource’s CCOs. Linda Johnson asked for a report on how Flex Funds were spent in 2019. Molly agreed to send that report to the next CAC meeting.
  - **ACTION**: Molly will send the report for 2019 Flex Fund spending to MaCayla for the next CAC meeting.
- Molly announced this will be her last CAC meeting as she is moving into a new position within PacificSource.

**OHA Update**

- Cyndi Kallstrom announced this will be her last CAC meeting also, as she is retiring, and Dustin Zimmerman will be taking over for her. She gave the OHA update and reminded the group of the CCO 2.0 CAC Webinars.

**Regional Health Improvement Plan Release**

- Rebeckah Berry shared the 2020-2023 Regional Health Improvement Plan with the CAC.