

Provider Engagement Panel September 9, 2020 from 7:00am-8:00am

Virtual Dial-In: Zoom

Join by computer: https://zoom.us/j/630619272 Join by phone only: 1-669-900-6833, code: 630619272#

7:00-7:05	Introductions – Divya Sharma • Approve Consent Agenda • Action Item Review
7:05-7:20	QHOC – Alison Little Attachment: QHOC report May, June, July, August
7:20-7:40	CCO Quality Improvement & Population Health Team – Andrea Ketelhut
7:40-7:55	Diabetes Prevention Program – Jessica Jacks/Sarah Worthington
7:55-8:00	Wrap Up – Divya Sharma

Consent Agenda:

• Approval of the draft minutes dated May 13, 2020 subject to corrections/legal review

Written Reports:



MINUTES OF A MEETING OF

THE PROVIDER ENGAGEMENT PANEL OF

CENTRAL OREGON HEALTH COUNCIL

HELD VIRTUALLY VIA ZOOM

May 13, 2020

A meeting of the Provider Engagement Panel (the "PEP") of Central Oregon Health Council, an Oregon public benefit corporation (the "Corporation"), was held at 7:00 a.m. Pacific Standard Time on May 13, 2020, virtually via Zoom. Notice of the meeting had been sent to all members of the Panel in accordance with the Corporation's bylaws.

Members Present: Divya Sharma, MD, Chair

Gary Allen, DMD

Michael Allen, DO

Logan Clausen, MD

Matt Clausen, MD

Muriel DeLaVergne-Brown, RN, MPH

Keith Ingulli, PsyD

Alison Little, MD

Sharity Ludwig

Jessica Morgan, MD

Laura Pennavaria, MD

Members Absent: Robert Ross, MD

Guests Present:

Andrea Ketelhut, PacificSource

Donna Mills, Central Oregon Health Council

Kelsey Seymour, Central Oregon Health Council

Dr. Sharma served as Chair of the meeting and Ms. Seymour served as Secretary of the meeting. Dr. Sharma called the meeting to order and announced that a quorum of directors was present and the meeting, having been duly convened in accordance with the Corporation's bylaws, was ready to proceed with business.

WELCOME

Dr. Sharma welcomed all attendees to the meeting. Introductions were made on the phone and around the room.

PUBLIC HEALTH UPDATE

Ms. DeLaVergne-Brown shared that Crook, Deschutes, and Jefferson Counties are applying to enter Phase One of reopening. She impressed the importance of not getting ahead of the regulations, and continuing to discourage travel.

QHOC

Dr. Little shared the report from the February meeting because the meeting in March was cancelled. She noted that COVID-19 codes have been added to the prioritized list, and telehealth guidelines have been revised. She shared that out-of-hospital births no longer require patients to disenroll from the plan as of April 1st. Dr. Pennavaria asked if the pandemic has led to a trend in out-of-hospital births. Dr. Little and Dr. Logan Clausen shared they have heard anecdotally that out-of-hospital births are becoming more popular. Dr. Pennavaria suggested a public service announcement be made from St. Charles NICU. Dr. Matt Clausen agreed to connect with St. Charles regarding a PSA. Dr. Sharma volunteered to speak with East Cascade Women's Group (ECWG) to determine whether or not a trend has formed.

ACTION: Dr. Matt Clausen will connect with St. Charles regarding a PSA on out-of-hospital births.

ACTION: Dr. Sharma will speak with East Cascade Women's Group (ECWG) to determine whether or not an increased trend has formed regarding out-of-hospital births.

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PROMETHEUS

Dr. Little shared that Prometheus is a data platform containing all CCO data statewide with a

predictive model for identifying areas of avoidable cost. She noted that OHA is requiring each CCO

to undertake interventions in three different areas of avoidable cost, and PacificSource has chosen

diabetes, asthma, and substance use disorder. She noted the plan is due to OHA in June, and agreed

to report back to the PEP in July.

ACTION: Ms. Mills will add a Prometheus update to the PEP agenda in July.

OHA UPDATE

Ms. Ketelhut announced that 2019 QIMs are projected to produce a 100% payout including the

challenge pool. She noted that CAHPs survey results are still pending.

2020 QIMs

Ms. Ketelhut shared that the post partum follow up and initiation and enagement in treatment metrics

are being met so far. She noted that the Metrics and Scoring Committee (MSOC) is scheduled to meet

in July to adjust the QIM program as it is affected by the pandemic. Dr. Sharma shared that a letter

has been drafted which asks the MSOC to meet sooner than mid-July so that clinics can focus their

efforts during 2020. She asked if the letter should come jointly from the PEP and PacificSource. The

group agreed it should come jointly if PacificSource leadership approves. Dr. Matt Clausen

volunteered to edit the draft letter and return it to Ms. Mills. Ms. Mills agreed to forward the edited

letter to Dr. Little who will share it with PacificSource leadership. Dr. Sharma stated the letter should

be sent before the end of May.

ACTION: Dr. Matt Clausen will edit the draft letter and return it to Ms. Mills.

ACTION: Ms. Mills will forward the edited letter to Dr. Little who will share it with PacificSource

leadership and seek approval to send it in conjunction with the PEP.

CONSENT AGENDA

Dr. Sharma asked for a motion to approve the consent agenda. Dr. Logan Clausen motioned, Dr.

Pennavaria seconded. All were in favor, the motion passed unanimously.

ADJOURNMENT

There being no further business to come before the PEP, the meeting was adjourned at 7:57 am Pacific Standard Time.

Respectfully submitted,

Kelsey Seymour, Secretary

OHA Quality and Health Outcomes Committee (QHOC) May 11. 2020

Webinar or conference line, 1-888-278-0296, code 310477

Meeting Packet
Agenda
OHOC Website

Clinical Director Workgroup

	10:00 a.m. – 12:00		
Topic	Summary of Discussion/Impacted Departments	Materials/ Action Items	
Welcome/ Introductions/ Updates	• This was a shortened two hour meeting that was held over webinar only.	n/a	
Covid-19 Updates	Presenter: Lori Coyner, Donny Jardine, Diane Quiring 1135 Waiver Provisions and allowances for hospitals, such as creating triage tents and alternate sites. Ana Davis from the Public Health Division has been leading those conversations Caregivers can receive stipends due to lack of home health workers visiting homes. State Plan Amendments (SPA) Provider relief fund – due to decreases in utilization, and increase in cost. Utilization has been cut in half since Covid-19. Tribal health centers revenues est. 50& of Open Card, compared to other provider with 80-90% Open Card Telemedicine operationalization: Waived requirements for video and encryption to allow broader use of platform. Allows telehealth to be billed at same rate as office visit. Allowing telehealth visits for ABA services, but documentation requirements stay the same. No audits for providers currently and telehealth HIPAA requirements waived. Guidance documents and memos are available for different sectors (providers/labs, behavioral health, and dental etc.) CCO/ Department Take-away's Questions can be directed to covid.19@dhsoha.state.or.us for Covid-19 related Medicaid guidance. Covid-19 related policy updates can be found at https://www.oregon.gov/oha/HSD/Medicaid-Policy/Pages/COVID-19.aspx	Pgs. 4-7	
2020 Incentive Metrics	 Presenter: Valerie Stewart & Sara Kleinschmidt Quality funds from 2019 have been released. Metrics and Scoring (MS) Committee's makes internal decision about selection of incentive metrics each year. Metrics Technical Advisory Group (TAG) reviews measures, discusses potential reporting issues, and provides 	Pg. 8	

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	 recommendations to the Metrics and Scoring Committee The Health Plan Quality Metrics Committee oversees aligning all quality measures and ensuring they are evidence-based. Both meetings are open to the public, and CCO's can weigh in at meetings (as part of 1115 Medicaid Demonstration waiver.) Information to register for meeting is on OHA website. CCO/ Department Take-away: June 25th meeting will be held from 1-3pm to adapt program to 2020 incentive program. July 17th meeting will work on process around distribution for 2020 and planning for 2021. 	
Out-of-Hospital Births and HERC	Presenter: Nathan Roberts ■ Extended time frame allowed to submit PAs for home births. Up to 34 weeks gestation allowed instead of 27 weeks to submit due to Covid-19. ■ PA requests will be processed by the State ■ HERC just completed review of OOHB coverage guidance ■ As of 4/1/20, OHA no longer disenrolls members who have been approved for OOHB services. □ Members to remain enrolled with CCO for all behavioral, oral, and non-maternity physical health coverage. □ OHA remains payer for OOHB services, and providers should bill OHA for OOHB services. ■ CCO's will receive weekly files from OHA, on the ASU SFTP site, that identifies members who received approval for OOHB and will have maternity care paid by OHA. OOHB denials are also sent. □ Same site that foster care files are received. ■ Warm hand-off to CCO encouraged to support coordinating member's maternity care. ■ So far most CCO's have not received access to the site or warm-hand-offs. □ Care Coordination contacts are changing vendors from KEPRO to another agency. CCO/ Department Take-away's: ■ Lisa Bui would like to receive the name, phone number and email for the case manager at the CCO who should receive the list for warm hand-offs. □ Actuary has received the files and forwards them to billing and Jamie Cosci in Case Management.	Pgs. 9-13
PBR and Prometheus Q&A	 Presenters: Will Clark- OHA Actuarial Services, Shane Moffard (Optumas) If someone at the CCO needs access to the dashboards they can contact actuarial.services@dhsoha.state.or.us or Limited amount of access per CCO, and additional cost for more licenses. All CCO Directors should be able to get access Prometheus User Group that CCO's can join. Action Plan due on June 30th. 2020 no measurement is required and Action Plan should include 	Pg. 13

steps on "how to get there." The examples provided are intended to be illustrative and not descriptive. Each CCO should come up with their own unique action plans and interventions. OHA suggests involving providers in creating interventions explaining data and PAC's. Consider including attribution of members Involve data sets to inform PIPS Supports triple aim Clinicians should be involved in productive way to move the needle on the PAC's. How can Prometheus involve population health and quality? In the past OHA tried to create 2nd Statewide PIPs OHA to develop more guidance **CCO/Department Take-aways:** OHA has granted additional access points to whomever needs it, but there are challenges with getting past security. Who should have access to manage reporting and action plans? Who should join user group? Quality involvement with PIPs in future?

Quality and Performance Improvement Session 1:00 p.m. – 3:00 p.m.		
QPI Intro/updates	Not held this month due to Covid-19	n/a
TQS Updates	N/A	
Statewide PIP Update	N/A	
2020 QPI Session Planning	N/A	n/a
Adjourn	Meeting was adjourned at 12:00 pm. Reduced session due to Covid-19.	

OHA Quality and Health Outcomes Committee (QHOC) **June 8, 2020**

Webinar or conference line, 1-888-278-0296, code 310477

Meeting Packet Agenda QHOC Website Slides

Clinical Director Workgroup

Торіс	Summary of Discussion/Impacted Departments	Materials/ Action Items
Welcome/ Introductions/ Updates	 Presenter: Holly Joe Hodges See webinar attendees. No formal introductions during webinar. TQS Updates: Written Assessments will be sent today to CCO TQS Leads on 6/8/2020. Feedback calls are optional in 2020. CCO's can contact Lisa's assistant to schedule calls. A TQS Global webinar will be held in summer 2020 to review strengths and opportunities and expectations for 2021. TQS leads should receive a doodle poll for potential dates. 	Pg. 1-5
Covid-19 Update and Telemedicine	 Presenters: Dana H. & Dawn M. OHA is holding weekly ECHO provider and community webinar updates. OHA is not reporting updates on weekends, but cases are still being monitored. 350 cases (slight increase), likely due to increase in testing within work places. Next phase will be beginning contact tracing and working with public health and community partners. TA will be provided to workplaces and higher risk locations. HERC – expanding coverage for telemedicine Short term- HERC will look at broader implications for antibody testing and policies to cover it. Telemedicine Codes reviewed for ABA services. Latitude to use other CPT-4 codes. 	Pg. 6
Other Discussion Topics: Immunizations	 Immunization rates on the decline due to Covid-19. OHA is sending out a survey to providers to identify immunization issues 25% decrease in childhood immunizations 75% decrease in Adolescent Immunizations Tentative plan to create ECHO sessions around immunizations Contact OHA Immunization program for info about projects or partners across the state. Interest in messaging campaign for immunizations Importance of flu vaccinations in the fall. 	

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	CCO take-away: Impact on HDV Immunization interventions in 2021	
	Impact on HPV Immunization interventions in 2021.Impact on QIMS?	
	Impact on Quvis:	
Out of Hospital Birth (OOHB)	 Presenters: Nathan Roberts and Diane Quiring 13 of 15 CCO's submitted case manager contact information to Lisa Bui. Files should identify members are working with in carve out. KEPRO is presently the OHA contract holder for OOHB. Concurrent PA review process cases show that records submitted have not been updated in the interim. Providers may get denials, but OHA will be working with providers. Updates on staff access should be sent to Lisa Bui. 	Pgs. 7-8.
Performance Based Reward (PBR) & Prometheus	 Presenter: Will Clark (OHA) and Shane Mofford (Optumas) Survey from CCO's were received back, and several CCO's have submitted action plans. Action plans will be shared with other CCO's to encourage best practices. CCO's need to send separate redacted plan, if they want to remove anything from shared plans. Clinical Director deep dive to be scheduled for later this summer. Deep dive will include information on core clinical concepts, discussion on how to build consensus with physicians in community (so providers serving multiple CCO's don't have two separate interventions), and feedback about interventions. A discussion about needed clinical leadership has arisen at OHA, and discussion around the level of interventions that are more feasible given Covid-19. Holly Joe and Lisa discussed possibility of using tool as part of other deliverable such as TQS and PIPs. This would not be done until at least 2021, since the Transformation Center develops plans 1 year in advance. Discussion about need to have more deep dives into tool and understand how PAC's are created. Lisa will contact CCO Directors to determine who should be contacts for the PUG team for coordination within CCO's. 	Pgs. 9-10
Metrics Q&A & Statewide PIP	 Presenter: Lisa Bui Lisa is meeting with HSAG to discuss Statewide PIP and what other states are reporting on due to Covid-19. No interventions are required in 2020 for Statewide PIP during baseline year. Since other PIP reports are postponed until Q3, it is not expected that CCO's do interventions unless they want to. Lisa may send out survey to Quality leads. 	Pgs. 11 - 14

Quality and Performance Improvement Session 1:00 p.m. – 3:00 p.m.		
QPI Intro/updates	Not held this month due to Covid-19	n/a
TQS Updates		
Statewide PIP Update		
2020 QPI Session Planning		n/a
Adjourn	Meeting was adjourned at 12:00 pm. Reduced session due to Covid-19.	

OHA Quality and Health Outcomes Committee (QHOC) **July 13th 2020**

Webinar or conference line, 1-888-278-0296, code 310477

Meeting Packet Agenda QHOC Website Slides

Clinical Director Workgroup

	10:00 a.m. – 12:00	36.13.1
Topic	Summary of Discussion/Impacted Departments	Materials/ Action Items
Welcome/ Introductions/ Updates	Attendances and roll call is based off of webinar participation list.	Pg. 1-3
Covid-19 Updates	 Presenters: Dana Hargunani, Dawn Mautner Ongoing increase in cases, with 400 new cases in day reported last weekend. Increase in cases among younger people, most likely related to increase in transmission, contact tracing, testing, and work place outbreaks. Hospitals are reporting an upward trend, but are still at adequate capacity. There are 7 health plan preparedness regions with a regional hospital. People of color are overly present in positive cases 13% of people tested are asymptomatic, so pretesting probability is recommended when considering asymptomatic cases. Testing capacity is dropping with reduced availability of supplies. 	Pgs. 4-5
Immunizations	 Comparison of immunizations from 2019 and 2020 YTD. Most vaccinations dropped in March through May, and began to increase in June. DTAP and MMR dropped and began to increase in June Adolescent Immunizations dropped in March, and are still recovering TDAP for women ages 19-45 and HPV have not yet recovered and dropped significantly Reduced access to care due to Covid-19 and some clinics stopped immunizing, with some parents reluctant to bring children into the clinics for non-urgent issues. As schools re-open immunizations are still required for attendance. Next steps OHA will be tracking and looking at gaps for variations and differences in vaccines, including looking at ethic communities that may be more effected. Goal to send early notifications to families, and where they can receive them. Pharmacies have not been giving immunizations recently, but OHA is working on encouraging them to begin offering them 	Pgs. 6-9

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	again.EHCO webinars are being held for providers.	
Out of Hospital Birth (OOHB)	 Presenter: Nathan Roberts, Diane Quiring OHA is working on developing a workflow which will illustrate workflows for prior authorization process, to include KEPRO, providers, and CCO's role in prior-auths. Carve-outs will include consultations Members who risk out after provisional approval is very low. Some CCO's report they have bad outcomes with notification from KEPRO. 	Pg. 10
Performance Based Reward (PBR) & Prometheus	 Presenter: Will Clark Deep drive training was held in October 2019 Poll to hold next training and asked CCO's to choose which week to hold training (8/24, 9/14, or 9/21). CCO's expressed concern over timing of Prometheus and Covid. OHA is looking over the project burden posed during Covid. Disconnect between actuary and clinical teams and who is working on Prometheus. Older data – is it measurable? The next Committee will meet on 7/30/20 at 3pm. OHA received action plans. There may be less requirements to execute the plans this year. Action Plans are intended to be informational and not required for immediate execution-OHA will send feedback. Most CCO used default episodes. There may be opportunities to collaborate with other CCO on similar actions plans. 2020 data will not be updated in mid-2021. 2019 data population data will be available in September. Each CCO will receive individual feedback for action plansand there will be group conversations at user meetings. 	Pg. 11
Metrics Q&A	 Presenter: Sara Kleinschmidt Metrics and scoring committee is meeting on Friday the 17th, and will be taking public comments then. 2021 Measures will be finalized as well as the benchmarks for 2021. The quality pool was reduced for 2020. Obesity and interpreter services are going to likely added to 2021 measure set. OHA stated that 2020 cannot be used for a baseline in 2021. Some CCO's disagreed and thought 2020 should be used as baseline. 	Pg. 12 -13

	Quality and Performance Improvement Session 1:00 p.m. – 3:00 p.m.	
QPI Intro/updates	 Not held this month due to Covid-19. QIP Session will be held virtually in August. No Statewide PIP reporting during Covid response 	Pg. 14

TQS Updates		
Statewide PIP		
Update		
2020 ODI Coggion		n/o
2020 QPI Session		n/a
Planning		
Adjourn	Meeting was adjourned at 12:00 pm. Reduced session due to Covid-	
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OHA Quality and Health Outcomes Committee (QHOC) August.10.2020

Webinar or conference line, 1-888-278-0296, code 310477

Meeting Packet
Agenda
OHOC Website
Slides

Clinical Director Workgroup

Topic	Summary of Discussion/Impacted Departments	Materials/ Slides
Welcome/	Speaker: Holly Joe Hodges:	
Introductions/		Pgs. 1-2
Updates	• Call in only. See webinar attendee list.	
	Presenter: Dana Hargunani	
	• Decline in positive testing last week, with 6% testing positive.	
Carid 10	• Over 30,000 people tested a week	
Covid-19	• 160 patient hospitalizations, but capacity is still good.	
Updates	• Vaccine may be moving to clinical trials, and be available by	
	December or January.	
	New metrics for schools opening were created.	
	Presenter: Roger Citron	
	June 4 th meeting updates:	
	Acne class updates for New Drug Evaluations (NDE)	
	 Tretinoin and tazarotene non-preferred 	
	 Unassigned benzoyl peroxide products preferred 	
	Antiepileptics Class Updates	
	 Cenobamate non-preferred 	
	Oral Diuretics Class updates	
	 Chlorthalidone and triamterene preferred 	
	 Generic tiramteren/hydrochlorothiazide preferred 	
	 Fluoroquinolonges – no changes made 	
	• Sickle Cell Disease updates (new class)	
	 Hydroxyurea formulation preferred 	
	 Voxelotor and crizanlizumabtmca non-preferred 	
P&T Updates	Drugs for Duchene muscular dystrophy (DMD)	Pgs. 6 -14
	 PA criteria to incorporate Vyondys 	
	Cystic Fibrosis updates for NDE	
	o Initial approvals for months and subsequent approvals	
	for 12 months	
	o Remove the required sweet chloride test from renewal	
	criteria for ivacaftor.	
	Trikafta non-preferred	
	Laxatives and chronic constipation	
	o Revised PA criteria to include prucalopride, tegaserod,	
	and tenapanor.	
	Gamifant NDE updates	
	Gamifant non-preferred	
	Implement PA criteria for Emapalumab	
	 Orphan drugs and new oncology drugs will have PA policy (12 	

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Interventions to	decision makers.	
increase wildfire	Example Home-based interventions: (Flex Services)	
smoke resilience	Indoor filters, heat pumps	
	Air Conditioning	
	Radon Mitigation	
	Vents/Fans	
	Weatherization	
	Example Community Benefit Initiatives:	
	Green infrastructure investments, upgrades to public facilities	
	(cooling heating)	
	Transportation and public transit improvements	
	Next steps: holding collaboratives with transformation Center to	
	produce guidelines	
	Presenter: Lisa Bui	
	OOHB Workflow for care coordination	
	Reimbursement Guide posted on OHA	
	• Workflow to clarify roles and actions (will be sent out to CCO's)	
	New KEPRO contacts:	
	o Dr. Jeff McWilliams – jmcwilliams@kepro.com	
	o Rae Bauman – rabauman@kepro.com	
	Prometheus	
July Updates:	PUG Group: Questions and feedback from CCO's received.	
(Prometheus,	OHA to discuss next steps in Prometheus implementation for	
OOHB, CCO	2020 action plan and beyond.	Pgs. 22-25
Measures)	Communication will be provided through (PUG, QHOC, CCO	
	Ops).	
	CCO Metrics:	
	• Reporting only in 2020	
	• 2021 – Continue 13 measures from 2020, plus addition of Health Equity measure in 2021.	
	 Benchmarks and targets are still being discussed as well as the 	
	quality pool for 2021.	
	 Input can be sent in for written testimony. 	
	input can be sent in for written testimony.	
	Presenter: Nathan Roberts	
	• Timeframe remains unchanged and is August 31st, 2020.	
	HSAG's "MyOregonEQRO" website has webinar slides and	
Mental Health	recordings available.	Pgs. 25-27
Parity	CCO's can access the MH Parity Protocol online.	1 gs. 25-21
	• Questions for MH Parity reporting should be sent to HSAG –	
	misavoran@hsag.com	

Quality and Performance Improvement Session 1:00 p.m. – 3:00 p.m.		
QPI Intro/updates	Presenter: Lisa Bui	n/a
1	Call in only. See webinar for attendee list.	

TQS Updates Delivery System Network (DSN)	 2021 TQS guidance will be uploaded 10/1/2020 TA to begin January 2021 Send Lisa which TQS components you would like to see webinars on in 2021. Interest from CCO's to have webinars in Q4. Report submissions due 9/1/2020 Submit DSN report to CCO deliverables inbox OHA sends it to 	Pgs. 28-29
open Q&A	 Submit DSN report to CCO deliverables inbox. OHA sends it to HSAG. DCO's also have to submit DSN reports. 	
2020 QHOC work plan	 Future learning collaborative topics discussed and voted on: Immunizations (63%) Telemedicine (38%) Future QPI session topics for 2021 voted on: Health Equity State Health Improvement plan alignment CCO Incentive measures (QIMS) Quality: Access (DSN, network adequacy, BH Access) Are CCO's doing any gap analysis or mapping for new Health Equity: Language Access measure in 2021? AllCare has done some presentations Miro free online software Virtual Dashboards (that can be shared with others) Other quality improvement tools available too Lisa may use it as a new tool in QPI sessions What kind of TA is need for IET Measure? HealthShare: MAT and Alcohol use disorder task forces have started. Health Equity meaningful language access measure will be discussed in future sessions. 	Pg. 30
Adjourn	Meeting was adjourned at	

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Statewide PIP		
Update		
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