Behavioral Health: Increase Access and Coordination  
Regional Health Improvement Plan Workgroup  

Join Zoom Meeting  
https://us02web.zoom.us/j/200458328?pwd=SmF5aDk4L1VrcTZPUU1WYVdIZE1lZz09

Join by phone:  
+1 669 900 6833  
Meeting ID: 200 458 328  
Passcode: 228307

April 21, 2020  
1:00-2:30pm

**Aim/Goal**

Increase equitable access to skilled and coordinated care between specialty behavioral health* and the larger health system, including primary care, while decreasing barriers to ensure an effective and timely response.  
*Specialty behavioral health: behavioral health, substance abuse, and developmental services that are delivered outside of primary care.

**Future State Metrics**

1. Increase availability of behavioral health providers in marginalized areas of the region.  
2. Increase timeliness and engagement when referred from primary care to specialty behavioral health.  
3. Standardize screening processes for appropriate levels of follow-up care across services.

**AGENDA**

1:00 - 1:10 PM  
Welcome, Land Acknowledgement & Guiding Principles, Announcements

1:10 - 1:15  
Workgroup Investment Methods

1:15 - 2:20 PM  
Implementation Plan Development  
• Small Group Work

2:20 - 2:30 PM  
Wrap Up and Next Steps

*Working Document: https://docs.google.com/presentation/d/1jx7QDra_SVxVYXnkJ9No7ODu_dGeDhXfJ4CsBa-Oo0/edit?usp=sharing*
Behavioral Health: Increase Access and Coordination
Regional Health Improvement Plan Workgroup

Future State Metrics – Full Detail

1. By December 2023, improve the availability of behavioral health providers in the marginalized areas of the region (La Pine, Madras, Redmond) to exceed the Oregon average for rural areas of 0.62 in 2019 as measured by ‘mental health providers per 1,000 population

2. By December 2023, a method is developed to measure timeliness and engagement with specialty behavioral health referred from primary care.

3. By December 2023, a method is developed to standardize screening processes to assure clients receive the appropriate level of care and follow-up across various services in Central Oregon.
Shared Focus
We come together to improve the health and well-being of individuals living in various and diverse communities throughout Central Oregon region. We use the Regional Health Improvement Plan (RHIP) as our guide. It is our region’s shared vision of current problems and our aims. As workgroup partners we develop agreed-upon actions to solve the issues and keep the needs of our communities as the main focus.

Shared Metrics
We measure progress, process and outcomes through a shared lens. We use the Regional Health Assessment (RHA), Regional Health Improvement Plan and community dashboard.

Involve Targeted Population
The individuals living in our diverse Central Oregon communities are the center of our work. We make every effort to include people from every part of the region in our workgroups, discussions, processes and decisions.

Collaborate to Solve Complex Issues
Inviting diverse perspectives from throughout the Central Oregon region deepens our shared understanding of complex issues and propels us toward better progress and outcomes. We practice frequent, structured, open communication to build trust, assure shared objectives, and create common motivation. We respect the privacy and sensitivity of information partners share.

Coordinate Collective Efforts
We are made up of diverse partner organizations and individuals with unique strengths, skills, and resources. We coordinate our efforts and use our unique strengths and skills to meet the goals of the RHIP.

Learn and Adapt Together
We embrace shared learning and a growth mindset. We create a space that allows for mistakes, failures, second changes, and a celebration of brave attempts. We adjust and apply our learnings to the complex and changing landscape of health and well-being in Central Oregon.
Land Acknowledgement

We recognize and acknowledge the indigenous land of which we live, work, learn, play, and grow. This land of the Mololla, Paiute, Klamath, Modok, Yahooskin Band of Snake Indians, Confederated Tribes of Middle Oregon, and Confederated Tribes of Warm Springs. We acknowledge them as the past, present, and future caretakers of this land. It is on their traditional land where we partner to improve the health and well-being of Central Oregonians. We aspire to be good guests honoring the concept in the Warm Springs culture: “This land is for you to know and live upon and pass on to the children.”
Behavioral Health: Increase Access and Coordination

Background: Why are we talking about this?

1990s: Mill Closures / Timber Industry Decline
- State Hospitals Deinstitutionalized
- US Wars impact on Veterans

2000s: Population Growth in Central Oregon
- Housing shortage
- Rising suicide rates
- Tech Advancement & Screen Time

Mental health affects how we think, feel and act. It determines how we handle stress, relate to others, and make choices. Mental health challenges can increase the risk of physical health problems such as stroke and heart disease. Individuals benefit significantly from intensive coordination of care and outreach activities, which are less available in remote areas of Central Oregon.

Current Condition: What’s happening right now?

- Approximately 1 in 4 adults over 55 in Central Oregon reported a diagnosis of depression
- Percentage of students who reported feeling sad or hopeless has been generally trending upward
- 64% of individuals who died by suicide visited their primary care provider within one year prior to their death

Current State Metrics:
1. Availability of behavioral health providers is less in the rural areas of the region
2. No way to measure timeliness and engagement with specialty behavioral health when referred by primary care
3. No standardize screening processes for appropriate levels of follow-up care across services

Goal Statement: Where do we want to be in 4 years?

Aim/Goal
Increase equitable access to skilled and coordinated care between specialty behavioral health and the larger health system, including primary care, while decreasing barriers to ensure an effective and timely response.

Future State Metrics - By December 2023:
1. Increase availability of behavioral health providers in marginalized areas of the region
2. Increase timeliness and engagement when referred from primary care to specialty behavioral health
3. Standardize screening processes for appropriate levels of follow-up care across services

Analysis: What’s keeping us from getting there?

- Care is culturally inappropriate and unresponsive
- Behavioral Health Careers are undervalued, underappreciated and not at parity with medical health
- Siloed communication and coordination across systems and agencies
- Behavioral Health Conditions are viewed as a character weakness
- Systemic undervaluing & underfunding of Behavioral Health
- Disjointed systems do not address whole person care

Strategic Direction: What are we going to try?

A. Strengthening and Expanding the Behavioral Health Workforce
B. Improving Coordination and Access to Culturally Responsive Behavioral Health Care
C. Normalizing and Destigmatizing Mental Health Across the Lifespan
D. Advocating and Lobbying for Behavioral Health Funding at Parity with Physical Health

Focused Implementation: What are our specific actions? (who, what, when, where?)

<table>
<thead>
<tr>
<th>Future State Measure</th>
<th>What</th>
<th>When Start</th>
<th>Who/How</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Two pilot sites test and champion screening tool and model</td>
<td>Q1, 2021, Q4, 2021</td>
<td>Mosaic Medical and Brightways</td>
</tr>
<tr>
<td>3</td>
<td>Develop an implementation plan for roll-out to other organizations</td>
<td>2022</td>
<td>TBD</td>
</tr>
<tr>
<td>3</td>
<td>Complete implementation to 40% of organizations by end of year two and 75% by end of year three</td>
<td>2023</td>
<td>TBD</td>
</tr>
<tr>
<td>2</td>
<td>Complete research to identify existing timeliness and engagement measure and tool. Address regional feasibility issues.</td>
<td>2021</td>
<td>Consultant</td>
</tr>
<tr>
<td>2</td>
<td>Develop prioritization recommendation for which populations to start measurement with. Begin pilot testing with CCO population</td>
<td>2022</td>
<td>TBD</td>
</tr>
<tr>
<td>2</td>
<td>Adapt and refine measurement based on pilot testing. Engage commercial, Medicare and other payers</td>
<td>2023</td>
<td>TBD</td>
</tr>
<tr>
<td>2</td>
<td>Integrate timeliness and engagement measure into local health plan performance measures</td>
<td>2024</td>
<td>TBD</td>
</tr>
<tr>
<td>1</td>
<td>Strategic Direction: D</td>
<td>Conduct a power mapping exercise to identify at least 3 decision-making groups (state and national). Begin partnership with them.</td>
<td>2021</td>
</tr>
<tr>
<td>1</td>
<td>Strategic Direction: A</td>
<td>Needs Assessment on Rural Regions (Client needs, Client Barriers, Gaps in service) *Adapt existing Madras and LaPine, meta review</td>
<td>2021</td>
</tr>
</tbody>
</table>

Follow-Up: What’s working? What have we learned?

{insert}
Instructions for Applicant

Mini Grants are available for up to $5,000 to support work in Central Oregon that improves equity and builds capacity to address the Future State measures in the Regional Health Improvement Plan.

Central Oregon Health Council champions diversity, equity, inclusion and belonging in our work culture, grant making and community partnerships. Inequalities based on geography, age, sex, race, ethnicity, national origin, language, culture, disabilities, immigration status, faith, gender identity and sexual orientation, along with income and wealth inequalities, prevent us from fully realizing our vision of creating a healthier Central Oregon. Therefore, we aim to build capacity in communities experiencing health disparities caused by oppression.

Project” means the idea and activity that you are seeking funding for in your Mini Grant application. “Applicant(s)” means the people and/or organizations working together on the proposed project.

Examples of potential Mini Grant projects include:

- Partnerships that build trust, shared values and understanding
- Cross-sector collaborations to mobilize around a certain issue
- Expansion of services to marginalized populations (ex. translation, travel, outreach)
- Seed money for planning joint projects
- Organization or community assessments
- Technical assistance or support (ex. consulting, software platform)
- Convening opportunities (ex. summit)
- Organizational development (ex. training programs, leadership development)
- Advocacy, outreach and marketing
- Public health crises

Mini Grant applications will be reviewed by people from Central Oregon who are part of our workgroups, which are open to the public. The COHC workgroups use the following Scorecard to decide which Mini Grants to fund. Please use the scorecard to help prepare your Mini Grant application.

Application Timeline

- Deadline for application submission is the 25th of every month
- Application will be reviewed starting the 1st business day of each month
- Applicants will be notified by the 15th of the month

Tools for Applicant

- Checklist (page 2)
- Scorecard (page 3)
- Grants and Metrics Manager is available for assistance. Please contact Rebeckah Berry at Rebeckah.berry@cohealthcouncil.org
### Mini Grant Check List

<table>
<thead>
<tr>
<th>Step</th>
<th>Resource</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does the applying organization have a tax ID?</td>
<td>(link to eligibility)</td>
</tr>
<tr>
<td>Review the 2020-2023 Central Oregon Health Improvement (RHIP) priority areas and their Future State Measures.</td>
<td>(link to eligibility)</td>
</tr>
<tr>
<td>Identify which workgroup Future State Measure your project will improve</td>
<td>(insert image of where to find wg FMS?)</td>
</tr>
<tr>
<td>Identify how your project improves equity and builds capacity in communities who have been marginalized.</td>
<td>(link to welcome page info about mini grant)</td>
</tr>
<tr>
<td>Review the Mini Grant application</td>
<td>(link to a pdf of MG application)</td>
</tr>
<tr>
<td>Review the Mini Grant Scorecard</td>
<td>(link to score card)</td>
</tr>
<tr>
<td>Complete the attestation form on the website</td>
<td>(link to attestation)</td>
</tr>
<tr>
<td>Complete your access to the COHC online grant platform</td>
<td></td>
</tr>
<tr>
<td>Complete and submit your project application on the grant platform</td>
<td></td>
</tr>
</tbody>
</table>
# Mini Grant Scorecard

<table>
<thead>
<tr>
<th>Category (Where to find it in the application)</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Description (See application Part 2 &amp; 3)</td>
<td>__/20</td>
</tr>
<tr>
<td>• It is easy to understand what the project plans to do.</td>
<td></td>
</tr>
<tr>
<td>• It is clear through data, lived experience, expert advice or other ways that the project is needed.</td>
<td></td>
</tr>
<tr>
<td>• It is clear how this project impacts a Regional Health Improvement Plan Future State Measure.</td>
<td></td>
</tr>
<tr>
<td>Diversity, Equity and Inclusion (See application Part 3)</td>
<td>__/25</td>
</tr>
<tr>
<td>• The project includes strategies to address specific barriers to access, participation, and inclusion by the people served by this project.</td>
<td></td>
</tr>
<tr>
<td>• The people served by this project are involved in the planning and carrying out the project.</td>
<td></td>
</tr>
<tr>
<td>• This project will serve at least 50% people from communities experiencing health disparities based on geography, age, sex, race, ethnicity, national origin, language, culture, disabilities, immigration status, faith, gender identity and sexual orientation.</td>
<td></td>
</tr>
<tr>
<td>Capacity Building (See application Part 3 &amp; 5)</td>
<td>__/25</td>
</tr>
<tr>
<td>• Clearly identifies one or more capacity building activities (see examples in instructions)</td>
<td></td>
</tr>
<tr>
<td>• This project is supported by other partners clearly helping with planning and carrying out, money support, matching or volunteer support.</td>
<td></td>
</tr>
<tr>
<td>• Partnerships show that everyone owns the work of this project. There is mutual trust and respect. All partners participate in planning, creating and making decisions.</td>
<td></td>
</tr>
<tr>
<td>Project Objectives (see application Part 4)</td>
<td>__/15</td>
</tr>
<tr>
<td>• The project uses measurements that easily show what the project is planning to do.</td>
<td></td>
</tr>
<tr>
<td>o Measurements can be both qualitative (ex. describing outcomes such as increased awareness, stronger working relationships, etc.) and/or quantitative (ex. numbers of people served, numbers of outreach events held, etc.)</td>
<td></td>
</tr>
<tr>
<td>• The project includes multi-cultural measurement such as:</td>
<td></td>
</tr>
<tr>
<td>o testimonials, diary accounts, story telling</td>
<td></td>
</tr>
<tr>
<td>o ways that capture more than words such as photographs, videos, sound recordings</td>
<td></td>
</tr>
<tr>
<td>o open-ended surveys, focus groups, case studies, unstructured interviews</td>
<td></td>
</tr>
<tr>
<td>Budget (see application Part 6)</td>
<td>__/15</td>
</tr>
<tr>
<td>• The budget shows the amount of funding requested in the Mini Grant application, and any other funding from other organizations and/or donated services.</td>
<td></td>
</tr>
<tr>
<td>• The amount of funding requested makes sense for how long the project will last, how simple or complex it is, where it will happen and who is involved.</td>
<td></td>
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</tbody>
</table>

**RECOMMENDATIONS:**

- **70-100 points:** Consider approval.
- **<70 points:** Consider denial. Recommend changes for resubmission of application.
2020-2024 RHIP Workgroups
5 Year Budget

Updated March 15, 2021

Funds Available $11,685,822
Initial Funds (spread over 5 years) $12,000,000
Funds Spent $314,178

**Amount Invested by Workgroup**

<table>
<thead>
<tr>
<th>Workgroup</th>
<th>Amount Invested</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address Poverty</td>
<td>$70,000.00</td>
</tr>
<tr>
<td>Behavioral Health</td>
<td>$52,500.00</td>
</tr>
<tr>
<td>Physical Health</td>
<td>$76,994.06</td>
</tr>
<tr>
<td>Stable Housing</td>
<td>$40,000.00</td>
</tr>
<tr>
<td>Substance &amp; Alcohol Misuse</td>
<td>$25,000.00</td>
</tr>
<tr>
<td>Upstream Prevention</td>
<td>$49,684.00</td>
</tr>
</tbody>
</table>

**Allocation of Spent Funds**

- Address Poverty
- Behavioral Health
- Physical Health
- Stable Housing
- Substance & Alcohol Misuse
- Upstream Prevention

**Allocation of All Funds ($12M)**

- Address Poverty
- Behavioral Health
- Physical Health
- Stable Housing
- Substance & Alcohol Misuse
- Upstream Prevention
- Unallocated
For the 2021-2024 funding years, each workgroup's annual investment goal is a minimum of $500,000. The Central Oregon Health Council is required by law to invest a total of at least $2.5M each year through the workgroups. Each workgroup is expected to do their part in helping to reach this $2.5M annual commitment.
Behavioral Health: Increase Access and Coordination
2020-2024 RHIP Workgroup Budget

Updated March 15, 2021

Funds Available $1,947,500
Initial Funds (spread over 5 years) $2,000,000
Funds Spent $52,500

<table>
<thead>
<tr>
<th>Amount Invested by Future State Measure</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Improve availability of behavioral health providers in marginalized areas (La Pine, Madras, Redmond)</td>
<td>$27,500.00</td>
</tr>
<tr>
<td>Develop a method to measure timeliness and engagement with specialty behavioral health referred from primary care.</td>
<td>$0.00</td>
</tr>
<tr>
<td>Standardize screening processes for appropriate levels of follow-up care across services</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

Allocation of Funds by Measure

- Improve availability of behavioral health providers in marginalized areas (La Pine, Madras, Redmond)

Allocation of All Funds ($2M)

- Improve availability of behavioral health providers in marginalized areas (La Pine, Madras, Redmond)
- Unallocated
- COVID-19 ($25k pooled funds)
Behavioral Health: Increase Access and Coordination
2021 RHIP Workgroup Budget

<table>
<thead>
<tr>
<th>2021 investment goal</th>
<th>$500,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount remaining to invest toward 2021 goal</td>
<td>$490,000</td>
</tr>
<tr>
<td>Invested in 2021</td>
<td>$10,000</td>
</tr>
<tr>
<td>Invested in 2020</td>
<td>$42,500</td>
</tr>
<tr>
<td>To be invested</td>
<td>$1,947,500</td>
</tr>
</tbody>
</table>

For the 2021-2024 funding years, each workgroup's annual investment goal is a minimum of $500,000. The Central Oregon Health Council is required by law to invest a total of at least $2.5M each year through the workgroups. Each workgroup is expected to do their part in helping to reach this $2.5M annual commitment.