

### Council Members

- Brad Porterfield, Chair,  
Consumer Representative  
Latino Community  
Association
- Elizabeth Schmitt, Vice-Chair  
Consumer Representative
- Mayra Benitez  
Consumer Representative
- Conor Carlsen  
Consumer Representative
- Natalie Chavez  
Jefferson County Health  
Department
- Miranda Hill  
Klamath County  
Representative
- Linda Johnson  
Community Representative
- Elaine Knobbs-Seasholtz  
Mosaic Medical
- Tom Kuhn  
Deschutes County Health  
Services
- Theresa Olander  
Consumer Representative
- Mande Seeley  
Consumer Representative
- Stacy Shaw  
Consumer Representative
- Ken Wilhelm  
United Way of Deschutes Co.



## COMMUNITY ADVISORY COUNCIL

**May 19, 2022**

**VIRTUAL**

*Video Conference Link In Calendar Invite*

**Conference Line: 1.669.900.6833**

**Meeting ID: 852 966 546#**

**Passcode: 400494#**

- |                    |   |
|--------------------|---|
| <b>12:00-12:20</b> | <b>Welcome – Brad Porterfield (CAC)</b> <ul style="list-style-type: none"><li>• Land Acknowledgement</li><li>• Meeting Practices</li><li>• Introductions</li><li>• Public Comment &amp; Patient Story</li><li>• Follow Up on Combined Meeting</li><li>• Approval of Meeting Notes – April</li></ul> |
| <b>12:20-12:30</b> | <b>CAC Members Small Group Breakout Session</b>   |
| <b>12:30-1:30</b>  | <b>Advocacy &amp; Lobby Training – Ignatius Bau</b>   |
| <b>1:30-2:00</b>   | <b>2022 Community Health Projects – MaCayla Arsenault (COHC)</b>  |

### **Five Finger Voting:**

**0: No go! Serious concerns**

**1: Serious reservations, prefer to resolve concerns before supporting it**

**2: Some concerns but will go along with it**

**3: Support the idea**

**4: Strong support but will not champion it**

**5: Absolutely! Best idea ever, willing to champion it**

*“The overarching purpose of the CAC is to ensure the COHC remains responsive to consumer and community health needs.”—COHC CAC Charter*

## **Land Acknowledgement**

We recognize and acknowledge the indigenous land on which we live, work, learn, play, and grow. This is the land of the Warm Springs, Wasco, Northern Paiute, Tenino, Klamath, Molalla, and Yahooskin. We acknowledge them as the past, present, and future caretakers of this land. It is on their traditional land where we partner to improve the health and well-being of Central Oregonians. We aspire to be good guests honoring the concept in the Warm Springs culture: "This land is for you to know and live upon and pass on to the children."



## **Community Advisory Council (CAC) Meeting Changes: What to Expect**

We want the CAC to be a warm and welcoming place for all. We want to ensure all CAC members feel comfortable to fully participate and contribute. To do this we are making some adjustments to how our CAC meetings are run. These changes are:

- Making the meetings less institutional and formal to create a warmer and more welcoming atmosphere. Examples are using more plain language, having more conversations and less presentations, and simpler voting instead of motioning.
- Renaming each attendee in Zoom with their role; either a CAC Member, Support Staff, or Guest. This will help easily identify who's who in the virtual space especially for guests and those members who are new.
- Asking all supporting staff from COHC, PacificSource, and the OHA to share why they are attending and what their role is in supporting the Community Advisory Council.
- Inviting all CAC members in attendance to share input during discussions and before decisions are made. We want to prioritizing Consumer Representatives and make sure all voices are heard. Guests in attendance are invited to contribute to the conversation when requested by the CAC Chair or Vice Chair.
- Building relationships between CAC members. We will be setting aside time at each meeting for CAC members to go into a virtual break out room, answer icebreaker questions or chat about anything they'd like.



**COHC Community Advisory Council**

**Held virtually via Zoom**

**April 21, 2022**

**CAC Members Present:**

Brad Porterfield, Chair, Consumer Representative  
Conor Carlsen, Consumer Representative  
Elizabeth Schmitt, Consumer Representative  
Ken Wilhelm, United Way of Central Oregon  
Linda Johnson, Community Representative  
Mandee Seeley, Consumer Representative  
Mayra Benitez, Consumer Representative  
Stacy Shaw, Consumer Representative  
Tom Kuhn, Deschutes County Health Services

**CAC Members Absent:**

Elaine Knobbs-Seasholtz, Mosaic Medical  
Miranda Hill, Klamath County Public Health  
Natalie Chavez, Jefferson County Health  
Theresa Olander, Consumer Representative

**COHC Staff Present:**

Donna Mills, Central Oregon Health Council  
MaCayla Arsenault, Central Oregon Health Council  
Gwen Jones, Central Oregon Health Council  
Kelley Adams, Central Oregon Health Council  
Renee Wirth, Central Oregon Health Council  
Camille Smith, Central Oregon Health Council

**Support & Guests Present:**

Kristen Tobias, PacificSource  
Tricia Wilder, PacificSource  
Rebecca Donell, Oregon Health Authority  
Buffy Hurtado, PacificSource Tribal Liaison  
Israel Estrada, Oregon Health Insurance Marketplace

### **Introductions**

- Brad Porterfield welcomed all attendees. In order to save time at the meetings, only those people in attendance who are new, changed roles, or guests will verbally introduce themselves. Everyone else will use the Chat to enter their name and role.
- Brad welcomed Elizabeth Schmitt as the new CAC Vice-Chair.

### **Land Acknowledgement**

- Conor Carlsen read the Land Acknowledgement (see April packet for statement).

### **Meeting Practices**

- Brad Porterfield reviewed the Meeting Practices and how the CAC meetings are meant to be welcoming for all (see April packet).

### **Public Comment/Patient Story**

- Brad welcomed public comment.
  - No public comment.
- Conor Carlsen shared his story on issues he has had regarding the number of times you can change Primary Care Providers. He presented this at the last Board of Directors meeting and did receive follow up information that now you can change Providers as many times as needed.

### **Reminder of Joint Board & CAC Meeting**

- Brad Porterfield reminded the group of the upcoming joint/combined meeting with the Board of Directors and CAC. It will be held in-person at the Latino Community Association on May 12<sup>th</sup> at 12:15pm-3:30pm. There will also be an option to attend via Zoom.

### **Approval of December Meeting Notes**

- Brad Porterfield asked the CAC members in attendance to vote on approving the notes from March. Conor Carlsen was the first to approve with Linda Johnson being the second.
- There were no objections to March Meeting Notes, so they are approved.

### **CAC Member Small Group Breakout Session**

- Part of the Meeting Practices is to include time for CAC members to get to know each other better. 10 minutes will be set aside at each meeting for CAC members to go into a virtual break out room, answer icebreaker questions or chat about anything they'd like.

### **Emerging Issues - Dental Care Organization Conversation Follow Up**

- Gwen Jones led the discussion with the group to debrief the Dental Care Organization Conversation and identify next steps to help resolve the periodontal care issues.
- Suggested next steps:
  - Identify why general dentists and hygienists are not providing the periodontal services that they are qualified to do

- Reach out to higher agencies like: HERC (Health Evidence Review Commission), OHA (Oregon Health Authority) and Dr. Rafia (State Dental Director), CMS (Center for Medicare & Medicaid Services), and others
- Reach out to other regions in Oregon to see if they are experiencing similar issues
- Where are the 35 periodontists in Oregon? And are the DCO's doing anything to get more periodontists in Oregon?
- Follow up meeting to see what the DCO's are doing to move forward
- Compile a list of specific issues and involve OHA, state oral health program, and others in the problem resolution

## **2022 Community Health Projects Process**

- MaCayla Arsenault reviewed the Community Health Projects and how the focus is on improving population health and health care quality along with addressing Social Determinants of Health and Equity.
- There were 3 polls taken on how the CAC would like to shape the 2022 process.
  - What kind of focus? Narrow (specific area/category) or Broad (open to any SDOH-E)
    - *33% Narrow, 56% Broad, 11% Other*
  - Funded Award Range: \$5-50k, \$5-80k, new minimum, new maximum
    - *11% \$5-50k, 33% \$5-80k, 33% new minimum, 22% new maximum*
  - Preferred Process: 2 Step: Letter of Interest then Application, 1 Step: Full Application, or Request for Application (ask specific organization)
    - *67% 2 Step: Letter of Interests then Application, 22% 1 Step: Full Application, 11% Request for Application*

## **Value-Based Payments**

- Tricia Wilder from PacificSource reviewed the Value-Based Payments and that it is one of the Oregon Health Authority's primary strategies for achieving the triple aim: Better Health, Better Care, and Lower Costs. Central Oregon is already above the 2023 OHA goal of having CCO payments to providers in Value-Based Payment arrangements.
  - **ACTION ITEM:** Kelley Adams to send CAC members the Value-Based Payments presentation slides.