Central Oregon Health Council encourages persons with disabilities to participate in all programs and activities. This event/location is accessible to people with disabilities. If you need accommodations to make participation possible please call (541) 306-3523 or email macayla.arsenault@cohealthcouncil.org.

**Council Members**

- **Brad Porterfield**, Chair, Consumer Representative
- **Elizabeth Schmitt**, Vice-Chair, Consumer Representative
- **Mayra Benitez**, Consumer Representative
- **Conor Carlsen**, Consumer Representative
- **Natalie Chavez**, Jefferson County Health Department
- **Miranda Hill**, Klamath County Representative
- **Linda Johnson**, Community Representative
- **Elaine Knobbs-Seasholtz**, Mosaic Medical
- **Tom Kuhn**, Deschutes County Health Services
- **Theresa Olander**, Consumer Representative
- **Mandee Seeley**, Consumer Representative
- **Stacy Shaw**, Consumer Representative, Crook County Health Strategist

**COMMUNITY ADVISORY COUNCIL**

**August 18, 2022**

**VIRTUAL**

*Video Conference Link In Calendar Invite*

**Conference Line:** 1.669.900.6833
**Meeting ID:** 852 966 546#
**Passcode:** 400494#

**12:00-12:20**  Welcome – Brad Porterfield (CAC)
- Land Acknowledgement
- Meeting Practices
- Introductions
- Public Comment
- Emerging Issues Update
- Approval of Meeting Notes – June

**12:20-12:30**  CAC Members Small Group Breakout Session

**12:30-12:55**  Community Health Projects – MaCayla Arsenault (COHC)

**12:55-1:05**  Warm Springs Shelter Pictures – Buffy Hurtado (PacificSource Tribal Liaison)

**1:05-1:30**  CAC/Board Combined Meeting Topics – Gwen Jones (COHC)

**Five Finger Voting:**

0: No go! Serious concerns
1: Serious reservations, prefer to resolve concerns before supporting it
2: Some concerns but will go along with it
3: Support the idea
4: Strong support but will not champion it
5: Absolutely! Best idea ever, willing to champion it

*"The overarching purpose of the CAC is to ensure the COHC remains responsive to consumer and community health needs."*—COHC CAC Charter

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Land Acknowledgement

We recognize and acknowledge the indigenous land on which we live, work, learn, play, and grow. This is the land of the Warm Springs, Wasco, Northern Paiute, Tenino, Klamath, Molalla, and Yahooskin. We acknowledge them as the past, present, and future caretakers of this land. It is on their traditional land where we partner to improve the health and well-being of Central Oregonians. We aspire to be good guests honoring the concept in the Warm Springs culture: “This land is for you to know and live upon and pass on to the children.”
Community Advisory Council (CAC)  
Meeting Changes: What to Expect

We want the CAC to be a warm and welcoming place for all. We want to ensure all CAC members feel comfortable to fully participate and contribute. To do this we are making some adjustments to how our CAC meetings are run. These changes are:

- Making the meetings less institutional and formal to create a warmer and more welcoming atmosphere. Examples are using more plain language, having more conversations and less presentations, and simpler voting instead of motioning.

- Renaming each attendee in Zoom with their role; either a CAC Member, Support Staff, or Guest. This will help easily identify who’s who in the virtual space especially for guests and those members who are new.

- Asking all supporting staff from COHC, PacificSource, and the OHA to share why they are attending and what their role is in supporting the Community Advisory Council.

- Inviting all CAC members in attendance to share input during discussions and before decisions are made. We want to prioritizing Consumer Representatives and make sure all voices are heard. Guests in attendance are invited to contribute to the conversation when requested by the CAC Chair or Vice Chair.

- Building relationships between CAC members. We will be setting aside time at each meeting for CAC members to go into a virtual break out room, answer icebreaker questions or chat about anything they’d like.
COHC Community Advisory Council
Held virtually via Zoom
June 16, 2022

CAC Members Present:
Brad Porterfield, Chair, Consumer Representative
Conor Carlsen, Consumer Representative
Elizabeth Schmitt, Consumer Representative
Elaine Knobbs-Seasholtz, Mosaic Medical
Ken Wilhelm, United Way of Central Oregon
Linda Johnson, Community Representative
Mandee Seeley, Consumer Representative
Mayra Benitez, Consumer Representative
Stacy Shaw, Consumer Representative
Theresa Olander, Consumer Representative
Tom Kuhn, Deschutes County Health Services

CAC Members Absent:
Miranda Hill, Klamath County Public Health
Natalie Chavez, Jefferson County Health

COHC Staff Present:
Carmen Madrid, Central Oregon Health Council
MaCayla Arsenault, Central Oregon Health Council
Gwen Jones, Central Oregon Health Council
Kelley Adams, Central Oregon Health Council
Camille Smith, Central Oregon Health Council
Renee Wirth, Central Oregon Health Council

Support & Guests Present:
Kristen Tobias, PacificSource
Rebecca Donell, Oregon Health Authority
Tania Curiel, Oregon Health Authority
Buffy Hurtado, PacificSource Tribal Liaison
Marina Cassandra, Oregon Health Insurance Marketplace
Introductions
• Brad Porterfield welcomed all attendees. In order to save time at the meetings, only CAC members and those people in attendance who are new, changed roles, or guests will verbally introduce themselves. Everyone else will use the Chat to enter their name and role.

Land Acknowledgement
• Elaine Knobbs-Seasholtz read the Land Acknowledgement (see June packet for statement).

Meeting Practices
• Brad Porterfield reviewed the Meeting Practices and how the CAC meetings are meant to be welcoming for all (see June packet).

Announcements
• Brad Porterfield thanked Ken Wilhelm for his service and dedication to the CAC and wished him the best for his retirement.
• The emerging issues agenda item will resume in August.
• Reminder: The CAC is taking a summer break so there will be no meeting in July.

Public Comment/Patient Story
• Brad welcomed public comment.
• Brad Porterfield wanted to call out and celebrate that the Healthier Oregon program is starting July 1st. Brad has asked the COHC Board of Directors to consider drafting a letter making sure that the legislature knows that we want all people in Oregon covered and to receive benefits.

Approval of May Meeting Notes
• Brad Porterfield asked the CAC members in attendance to vote on approving the notes from May. There were no objections to the meeting notes, so they are approved.

CAC Member Small Group Breakout Session
• The topic for the June meeting was: Do you have any summer vacations or activities planned?

2022 Community Health Projects Process
• MaCayla Arsenault reviewed the changes that were made from feedback at the May meeting and sub-group meeting.
  o Letter of Interest now called the Pre-Application
  o Clarify that it is a 2-step process (Pre-Applications & full Application)
  o Simplified and changed language of some questions to provide more clarification
  o Ask how the people served by the project are involved in the planning and carrying out of the project
  o After consulting with Buffy Hurtado: re-design the “Serving Tribal Members” section to help understand who the CAC is working with (Tribal Nation, Tribal
Member, Tribal Community, or Tribal Citizen) and for organizations to specify their working relationship with the Tribal Nation

- Brad Porterfield asked about giving more time for applicants to fill out the Pre-Application. MaCayla agreed to look into the timeline and see if that will work out better for organizations.
- Buffy Hurtado asked if the CAC would like to see pictures of the shelter and call center in Warm Springs. Buffy will share at the August meeting.

**Healthier Oregon – Oregon Health Plan**

- Rebecca Donell, Innovator Agent with the Oregon Health Authority presented on Healthier Oregon, Better Care for More People. Starting July 1, 2022, people who are 19-25 or 55 and older, including pregnant members, will be eligible for full Oregon Health Plan (OHP) benefits regardless of their immigration status.
- Rebecca informed the group that Dustin Zimmerman will be transitioning into the Innovator Agent position to support PacificSource CCO.

**Regional Health Improvement Plan Progress Report Review**

- In a pre-recorded presentation Rebeckah Berry shared the progress of the Regional Health Improvement Plan and where to find the data. There are 2 sites to find more information on the Regional Health Improvement Plan (RHIP):
  - [https://www.centraloregonhealthdata.org/](https://www.centraloregonhealthdata.org/)
  - [https://cohealthcouncil.org/](https://cohealthcouncil.org/)
- Rebeckah shared that the Central Oregon Community Needs survey was just launched and asked that the CAC members help with getting it out into the communities. She can have flyers printed that can be shared with community members. The survey and flyers are available in English and Spanish.
Place the following in order of priority

1st
- Joint meetings every 3-6 months with meaningful, purposeful agenda and dialogue
- CAC members own patient stories at monthly Board meetings, focus on reality

3rd
- Enhance inclusion with increased quantity and quality of interactions (aka. structure) between CAC and Board.

4th
- Set goals for Board & CAC's relationship and evaluate every 6 months

5th
- Have candid discussions regularly to "take the pulse" on the progress of CAC & Board relations

6th
- Review Board Bylaws & CAC charter and discuss together