

Council Members

- Brad Porterfield, Chair
Consumer Representative
Latino Community
Association
- Elizabeth Schmitt, Vice-Chair
Consumer Representative
- Mayra Benitez
Consumer Representative
- Conor Carlsen
Consumer Representative
- Karen Correa Vazquez
Jefferson County Public
Health
- Miranda Hill
Klamath County
Representative
- Linda Johnson
Community Representative
- Elaine Knobbs-Seasholtz
Mosaic Medical
- Tom Kuhn
Deschutes County Health
Services
- Theresa Olander
Consumer Representative
- Mande Seeley
Consumer Representative
- Stacy Shaw
Consumer Representative,
Crook County Health
Strategist



COMMUNITY ADVISORY COUNCIL

November 17, 2022

VIRTUAL

Video Conference Link In Calendar Invite

Conference Line: 1.669.900.6833

Meeting ID: 852 966 546#

Passcode: 400494#

- | | |
|--------------------|---|
| 12:00-12:20 | Welcome – Brad Porterfield (CAC) <ul style="list-style-type: none">• Land Acknowledgement• Meeting Practices• Introductions• Public Comment• Approval of Meeting Notes – October |
| 12:20-12:30 | CAC Members Small Group Breakout Session |
| 12:30-1:00 | Emerging Issues Follow Up – Gwen Jones (COHC) |
| 1:00-1:15 | Medical Transport Wait Times Topic – Elaine Knobbs-Seasholtz, Martha Edwards, & Regina Sanchez (Mosaic Medical) |
| 1:15-1:30 | Connect Oregon Update – Bess Jayme (PacificSource) |

Five Finger Voting:

0: No go! Serious concerns

1: Serious reservations, prefer to resolve concerns before supporting it

2: Some concerns but will go along with it

3: Support the idea

4: Strong support but will not champion it

5: Absolutely! Best idea ever, willing to champion it

“The overarching purpose of the CAC is to ensure the COHC remains responsive to consumer and community health needs.”—COHC CAC Charter

Land Acknowledgement

We recognize and acknowledge the indigenous land on which we live, work, learn, play, and grow. This is the land of the Warm Springs, Wasco, Northern Paiute, Tenino, Klamath, Molalla, and Yahooskin. We acknowledge them as the past, present, and future caretakers of this land. It is on their traditional land where we partner to improve the health and well-being of Central Oregonians. We aspire to be good guests honoring the concept in the Warm Springs culture: "This land is for you to know and live upon and pass on to the children."



Community Advisory Council (CAC) Meeting Changes: What to Expect

We want the CAC to be a warm and welcoming place for all. We want to ensure all CAC members feel comfortable to fully participate and contribute. To do this we are making some adjustments to how our CAC meetings are run. These changes are:

- Making the meetings less institutional and formal to create a warmer and more welcoming atmosphere. Examples are using more plain language, having more conversations and less presentations, and simpler voting instead of motioning.
- Renaming each attendee in Zoom with their role; either a CAC Member, Support Staff, or Guest. This will help easily identify who's who in the virtual space especially for guests and those members who are new.
- Asking all supporting staff from COHC, PacificSource, and the OHA to share why they are attending and what their role is in supporting the Community Advisory Council.
- Inviting all CAC members in attendance to share input during discussions and before decisions are made. We want to prioritizing Consumer Representatives and make sure all voices are heard. Guests in attendance are invited to contribute to the conversation when requested by the CAC Chair or Vice Chair.
- Building relationships between CAC members. We will be setting aside time at each meeting for CAC members to go into a virtual break out room, answer icebreaker questions or chat about anything they'd like.

Public Comment/Letter: Workforce

My name is <insert>. I am an OHP client living in <City>, Oregon.

I am here to request that you increase funding for Oral Health Workforce development for better oral health in my community.

Right now in Central Oregon, Crook County has 48 dentists per 100,000 people and Jefferson County has 56 per 100,000 which is nearly half of the Oregon state norm of 83 dentists per 100,000. Additionally, only <X>% of these accept the Oregon Health Plan.

This means that myself and the other 50,000 OHP clients in Central Oregon are waiting many months for basic and advanced care appointments, having to travel hundreds of miles for periodontal care (including loss of work, travel costs and childcare costs) while our oral health deteriorates and impacts our physical and mental health.

For example, <insert personal story>.

Please increase funding for oral health workforce development.

Thank you for your time and for taking action to improve oral health care. I am happy to share my experiences with you and others.

Please let me know what plans <name of body/person> plans to take.

Sincerely,

<insert name>

Public Comment/Letter: Reimbursement Rates

My name is <insert>. I am an OHP client living in <City>, Oregon.

I am here to request that you increase OHP reimbursement rates for better oral health in my community.

Right now in Central Oregon, OHP reimburses only 35-40% of what all other insurances reimburse providers. Providers cannot afford to provide care at this rate and keep their doors open. Such a low rate discourages providers from accepting OHP clients.

This means that myself and the other 50,000 OHP clients in Central Oregon are waiting many months for basic and advanced care appointments, having to travel hundreds of miles for periodontal care (including loss of work, travel costs and childcare costs) while our oral health deteriorates and impacts our physical and mental health.

For example, <insert personal story>.

Please increase OHP reimbursement rates.

Thank you for your time and for taking action to improve oral health care. I am happy to share my experiences with you and others.

Please let me know what plans <name of body/person> plans to take.

Sincerely,

<insert name>

Public Comment/Letter: Your Choice

My name is <insert>. I am an OHP client living in <City>, Oregon.

I am here to request that you <insert request>.

<Insert why this issue is important. 1-2 paragraphs.>

For example, <insert personal story>.

Please <insert request>.

Thank you for your time and for taking action to improve <insert request>. I am happy to share my experiences with you and others.

Please let me know what plans <name of body/person> plans to take.

Sincerely,

<insert name>



COHC Community Advisory Council

Held virtually via Zoom

October 20, 2022

CAC Members Present:

Brad Porterfield, Chair, Consumer Representative
Elizabeth Schmitt, Vice Chair, Consumer Representative
Conor Carlsen, Consumer Representative
Elaine Knobbs-Seasholtz, Mosaic Medical
Mandee Seeley, Consumer Representative
Mayra Benitez, Consumer Representative
Miranda Hill, Klamath County Public Health
Natalie Chavez, Jefferson County Health
Stacy Shaw, Consumer Representative, Crook County Health Strategist
Theresa Olander, Consumer Representative

CAC Members Absent:

Linda Johnson, Community Representative
Tom Kuhn, Deschutes County Health Services

COHC Staff Present:

MaCayla Arsenault, Central Oregon Health Council
Gwen Jones, Central Oregon Health Council
Kelley Adams, Central Oregon Health Council
Carmen Madrid, Central Oregon Health Council
Camille Smith, Central Oregon Health Council
Miguel Herrada, Central Oregon Health Council

Support & Guests Present:

Kristen Tobias, PacificSource
Dustin Zimmerman, Oregon Health Authority
Tania Curiel, Oregon Health Authority
Ariel Salgado, Oregon Health Insurance Marketplace
Buffy Hurtado, PacificSource Tribal Liaison
Tricia Wilder, PacificSource

Introductions

- Brad Porterfield welcomed all attendees. In order to save time at the meetings, only CAC members and those people in attendance who are new, changed roles, or guests will verbally introduce themselves. Everyone else will use the Chat to enter their name and role.

Land Acknowledgement

- Stacy Shaw read the Land Acknowledgement (see October packet for statement).

Meeting Practices

- Brad Porterfield reviewed the Meeting Practices and how the CAC meetings are meant to be welcoming for all (see October packet).

Public Comment/Patient Story

- Brad welcomed public comment.
- Elaine Knobbs-Seasholtz, Mosaic Medical would like to add medical transport wait times to the emerging issue topics. This will be added to a future meeting's agenda.

Approval of September Meeting Notes

- Brad Porterfield asked the CAC members in attendance to vote on approving the notes from September. There were no objections to the meeting notes, so they are approved.

CAC Member Small Group Breakout Session

- The topic for the October meeting was: Do you believe in ghosts?

2022 Community Health Projects

- MaCayla Arsenault thanked the CAC members for time and effort put into reviewing the 73 pre-applications. There were 4 members who were able to review all of them. The results of the reviews were shared listing the highest to lowest scored projects. Based on these scores MaCayla pointed out how many of projects could be funded with the \$1.9M available.
- Carmen Madrid shared that Central Oregon Health Council will be able to use additional funds for the lower scored projects. These projects could be funded at 50% of their requested amount.
- Buffy Hurtado, Tribal Liaison explained her view of the projects indicating they were working with tribal nations. Buffy vetted each application and gave points to those who are actually in the tribal community and making a difference. This bumped up 3 projects from the lower scored into the higher scored and pushed down 3 other projects. The CAC members discussed these changes.
- After much discussion Brad Porterfield took a vote to approve funding of the projects using Buffy's suggestions. All members in attendance voted to approve.
- Central Oregon Health Council staff will notify the applicants of these decisions.