

Council Members

- Brad Porterfield, Chair
Consumer Representative
Latino Community
Association
- Elizabeth Schmitt, Vice-Chair
Consumer Representative
- Mayra Benitez
Consumer Representative
- Conor Carlsen
Consumer Representative
- Karen Correa Vazquez
Jefferson County Public
Health
- Miranda Hill
Klamath County
Representative
- Linda Johnson
Community Representative
- Elaine Knobbs-Seasholtz
Mosaic Medical
- Tom Kuhn
Deschutes County Health
Services
- Theresa Olander
Consumer Representative
- Mandee Seeley
Consumer Representative
- Stacy Shaw
Consumer Representative,
Crook County Health
Strategist



COMMUNITY ADVISORY COUNCIL

January 19, 2023

VIRTUAL

Video Conference Link In Calendar Invite

Conference Line: 1.669.900.6833

Meeting ID: 852 966 546#

Passcode: 400494#

- | | |
|-------------|--|
| 12:00-12:20 | Welcome – Brad Porterfield (CAC) <ul style="list-style-type: none">• Land Acknowledgement• Meeting Practices• Introductions• Public Comment• Approval of Meeting Notes – December |
| 12:20-12:30 | CAC Members Small Group Breakout Session |
| 12:30-12:45 | Combined Meeting Debrief – Brad Porterfield (CAC) |
| 12:45-1:15 | Emerging Issues Follow Up – Gwen Jones (COHC) |
| 1:15-1:30 | PacificSource Community Solutions Website & Update on Eyeglasses Lead Times– Kristen Tobias (PacificSource) |

Five Finger Voting:

0: No go! Serious concerns

1: Serious reservations, prefer to resolve concerns before supporting it

2: Some concerns but will go along with it

3: Support the idea

4: Strong support but will not champion it

5: Absolutely! Best idea ever, willing to champion it

“The overarching purpose of the CAC is to ensure the COHC remains responsive to consumer and community health needs.”—COHC CAC Charter

Land Acknowledgement

We recognize and acknowledge the indigenous land on which we live, work, learn, play, and grow. This is the land of the Warm Springs, Wasco, Northern Paiute, Tenino, Klamath, Molalla, and Yahooskin. We acknowledge them as the past, present, and future caretakers of this land. It is on their traditional land where we partner to improve the health and well-being of Central Oregonians. We aspire to be good guests honoring the concept in the Warm Springs culture: "This land is for you to know and live upon and pass on to the children."



Community Advisory Council (CAC) Meeting Changes: What to Expect

We want the CAC to be a warm and welcoming place for all. We want to ensure all CAC members feel comfortable to fully participate and contribute. To do this we are making some adjustments to how our CAC meetings are run. These changes are:

- Making the meetings less institutional and formal to create a warmer and more welcoming atmosphere. Examples are using more plain language, having more conversations and less presentations, and simpler voting instead of motioning.
- Renaming each attendee in Zoom with their role; either a CAC Member, Support Staff, or Guest. This will help easily identify who's who in the virtual space especially for guests and those members who are new.
- Asking all supporting staff from COHC, PacificSource, and the OHA to share why they are attending and what their role is in supporting the Community Advisory Council.
- Inviting all CAC members in attendance to share input during discussions and before decisions are made. We want to prioritize Consumer Representatives and make sure all voices are heard. Guests in attendance are invited to contribute to the conversation when requested by the CAC Chair or Vice Chair.
- Building relationships between CAC members. We will be setting aside time at each meeting for CAC members to go into a virtual break out room, answer icebreaker questions or chat about anything they'd like.



COHC Community Advisory Council

Held virtually via Zoom

December 15, 2022

CAC Members Present:

Brad Porterfield, Chair, Consumer Representative
Elizabeth Schmitt, Vice Chair, Consumer Representative
Karen Correa Vazquez, Jefferson County Health
Linda Johnson, Community Representative
Mayra Benitez, Consumer Representative
Miranda Hill, Klamath County Public Health
Stacy Shaw, Consumer Representative, Crook County Health Strategist
Theresa Olander, Consumer Representative
Tom Kuhn, Deschutes County Health Services

CAC Members Absent:

Conor Carlsen, Consumer Representative
Elaine Knobbs-Seasholtz, Mosaic Medical
Mandee Seeley, Consumer Representative

COHC Staff Present:

MaCayla Arsenault, Central Oregon Health Council
Gwen Jones, Central Oregon Health Council
Kelley Adams, Central Oregon Health Council
Carmen Madrid, Central Oregon Health Council
Camille Smith, Central Oregon Health Council
Miguel Herrada, Central Oregon Health Council
Whitney Schumacher, Central Oregon Health Council

Support & Guests Present:

Kristen Tobias, PacificSource
Buffy Hurtado, PacificSource
Dustin Zimmerman, Oregon Health Authority
Carolyn Black, Oregon Health Insurance Marketplace
Kimberly Drew, Volunteers In Medicine

Introductions

- Brad Porterfield welcomed all attendees. To save time at the meetings, only CAC members and those who are new, changed roles, or guests will verbally introduce themselves. Everyone else will use the Chat to enter their name and role.

Land Acknowledgement

- Carolyn Black read the Land Acknowledgement (see December packet for statement).

Meeting Practices

- Brad Porterfield reviewed the Meeting Practices and how the CAC meetings are meant to be welcoming for all (see December packet).

Public Comment/Patient Story

- Brad welcomed public comment.
- Kimberly Drew from Volunteers In Medicine shared issues with patients that have transitioned to Oregon Health Plan (OHP) and are having difficulty scheduling at St. Charles. The issues include language access and support with care coordination (appointments, transportation, medication, referrals, etc.).
 - **ACTION ITEM:** Kristen Tobias will bring this information to PacificSource team and provide feedback by the next CAC meeting in January.

Announcements

- MaCayla Arsenault shared that the Community Health Projects are complete except for one waiting for a signed Letter of Agreement (LOA).
- The combined Board of Directors and Community Advisory Council meeting will be held January 12, 2023, in person. More details to come.

Approval of November Meeting Notes

- Brad Porterfield asked the CAC members in attendance to vote on approving the notes from November. There were no objections to the meeting notes, so they are approved.

CAC Member Small Group Breakout Session

- The topic for the December meeting was: In this cold weather do you like to stay cozy inside or adventure outside?

Emerging Issues Follow Up

- Gwen Jones circled back to the advocacy exercise from November. The letters that the group drafted for periodontal/dental workforce development and reimbursement have been reviewed and will be sent to Health Evidence Review Commission (HERC) in January. The next stage is to do a mass mailing to Oregon State Legislators. Gwen also mentioned that more advocacy work will be done at the combined Board of Directors and Community Advisory Council meeting in January.
- After reviewing the Emerging Issues Tracker, Gwen asked the group to choose which 2 topics we should continue to work on. The 2 with the most interests are: Periodontal/Dental and Non-Emergent Medical Transportation (NEMT).

SHARE Projects and Tribal Learning

- Kristen Tobias and Buffy Hurtado from PacificSource explained that there is a separate pool of money called SHARE Initiative. \$280,000 was available and offered to the tribes of the PacificSource service area (Confederated Tribes of Warm Springs, Klamath Tribes, and Cow Creek Band of Umpqua Tribe of Indians). The Confederated Tribes of Warm Springs chose to participate. The projects included the Warm Springs Skate Park, storage facility for the Warm Springs Housing Authority, and repairing and upgrading the Simnasho Fire Hall and community space. More updates will be shared in 2023.
- Buffy would like to come back to the CAC in 2023 with a plan and opportunities to do some shared learning.