



## **Operations Council**

Virtual Meeting

<https://us02web.zoom.us/j/82062544065?pwd=ZHJvd2JuZUJyQ0wvQTNHaHczaVpYZz09>

1.669.900.6833

Meeting ID: 820 6254 4065#

Passcode: 787646#

**February 3, 2023 at 8:30am-10:00am**

<b>8:30-8:40 AM</b>	<b>Welcome &amp; Introductions</b>
<b>8:40-9:00 AM</b>	<b>Purpose of Operations Council</b>
<b>9:00-9:30 AM</b>	<b>Initial Operations of Operations Council – Process Discussion</b>
<b>9:30-9:55 AM</b>	<b>What Support Is Needed from COHC Staff? From Each Other?</b>
<b>9:55-10:00 AM</b>	<b>Wrap-Up and Next Steps</b>



## **CHARTER: Central Oregon Health Council Operations Council**

The Central Oregon Health Council was created to improve the well-being of all residents across Central Oregon.

The Operations Council serves as a place to coordinate collective efforts among the Central Oregon Health Council's community partners, committees, workgroups, community members and the Board of Directors.

The Operations Council will:

- Assists to strategize and operationalize the Central Oregon Health Council strategic plan as directed by the Board of Directors
- Support and address regional issues escalated from the committees, workgroups, and community partners
- Addresses broad, regional initiatives and cross-sectional work to decide feasibility, develop a strategy and operationalize the strategy

Partners include:

- Organizational leaders who have delegated authority to make operational decisions
- Impacted community members and leaders who have influence to impact change

Partners Roles and Responsibilities:

- Communicate information within their organization, partner organizations and communities
- Provide individual, community and organizational support of agreed upon initiatives and workplans

### ***Definitions:***

#### **Partner, Community Partner, Partner Organization. Terms may be interchanged.**

Individuals and organizations who purposefully work together within the Central Oregon Health Council (COHC) structure to share information, resources, services and other types of support to understand and address the regional priorities identified by communities throughout the Central Oregon region.

**Community** can be defined by describing the social and political networks that link individuals, community organizations, and leaders. Some communities fall within geographically mapped physical locations. Some communities are made of social groups or groups that interact in an organized way either in person or through the use of technology. A community can be made up of people with shared qualities such as age, economics, gender, and beliefs.

There are multiple communities that may be important for any one person and include families, workplace, social, religious and political. People have their own sense of community and may feel

belonging to multiple communities based on different parts of their identity. Their sense of membership to communities can change over time and impact their participation.

(Adapted from Principles of Community Engagement, second edition; CDC, 1997)

**Sector:** A sector is a grouping of organizations that share the same or related activity, program, or service.

**Multi-sector:** Two or more sectors coming together to leverage expertise, knowledge, skills, resources and reach through the combined input and strengths of participating partners working towards a shared goal (e.g. improving health outcomes) from problem identification, solution creation and decision making, implementation, assessment and adjustment cycle.

DRAFT



## **Operations Council**

### **Guiding Principles**

#### **Shared Focus**

We come together to improve the health and well-being of individuals living in various and diverse communities throughout Central Oregon region. We develop agreed-upon actions to solve the issues and keep the needs of our communities as the main focus.

#### **Shared Metrics**

We measure progress, process, and outcomes through a shared lens. Success is defined by the issue, those most impacted, and those closest to the work.

#### **Partner with Priority Populations**

The individuals living in our diverse Central Oregon communities are the center of our work. We make every effort to include people from every part of the region in our discussions, processes, and decisions.

#### **Collaborate to Solve Complex Issues**

Inviting diverse perspectives from throughout the Central Oregon region deepens our shared understanding of complex issues and propels us toward better progress and outcomes. We practice frequent, structured, open communication to build trust, assure shared objectives, and create common motivation. We respect the privacy and sensitivity of information partners share.

#### **Coordinate Collective Efforts**

We are made up of diverse partner organizations and individuals with unique strengths, skills, and resources. We coordinate our efforts and use our unique strengths and skills to meet our shared goals.

#### **Learn and Adapt Together**

We embrace shared learning and a growth mindset. We create a space that allows for mistakes, failures, second chances, and a celebration of brave attempts. We adjust and apply our learnings to the complex and changing landscape of health and well-being in Central Oregon.



# COHC Operations Council Request for Support

Summary statement about the intention and function of the Operations council  
Statement to set expectations about timeframe, response, getting on the agenda.

<b>Your Name</b>	
<b>Contact Email</b>	
<b>Contact Phone</b>	
<b>Organization</b>	

**Date of Request**

**Short, concise summary of issue.**

**What are you requesting from the Operations Council?**

**Who is your ideal audience? Who does this impact? (Select only the most relevant)**

**Sectors:**

Health (i.e. hospital, primary care, behavioral health, dental, surgeons, pharmacy, public health)

Media (i.e. TV, radio, newspaper)

Education (i.e. K-12, early learning, post-secondary, community)

Infrastructure (i.e. public works, transportation, utilities, housing)

Justice (i.e. law enforcement, jail, parole, lawyers)

Government (i.e. elected officials, tribal, county, city, and state offices)

Spirituality/Religious (i.e. churches, missions)

Business & Manufacturing (i.e., information technology (IT), web-based, brick and mortar, research & development, agriculture, retail)

Community Support Services (food bank, shelters)

Finance (banks, funders)

Civic Volunteer Groups (i.e. Rotary, Kiwanis, neighborhood associations, social justice groups)

**Geographic area:**

Crook County

Deschutes County

Jefferson County

Northern Klamath County

**Community**

**Level of urgency**

**Please explain the time sensitivity of the request and rationale.**

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