

Operations Council

$\begin{tabular}{l} Virtual\ Meeting \\ \underline{https://us02web.zoom.us/j/82062544065?pwd=ZHJvd2JuZUJyQ0wvQTNHaHczaVpYZz09} \\ 1.669.900.6833 \end{tabular}$

Meeting ID: 820 6254 4065# Passcode: 787646#

February 3, 2023 at 8:30am-10:00am

8:30-8:40 AM	Welcome & Introductions
8:40-9:00 AM	Purpose of Operations Council
9:00-9:30 AM	Initial Operations of Operations Council – Process Discussion
9:30-9:55 AM	What Support Is Needed from COHC Staff? From Each Other?
9:55-10:00 AM	Wrap-Up and Next Steps



CHARTER: Central Oregon Health Council Operations Council

The Central Oregon Health Council was created to improve the well-being of all residents across Central Oregon.

The Operations Council serves as a place to coordinate collective efforts among the Central Oregon Health Council's community partners, committees, workgroups, community members and the Board of Directors.

The Operations Council will:

- Assists to strategize and operationalize the Central Oregon Health Council strategic plan as directed by the Board of Directors
- Support and address regional issues escalated from the committees, workgroups, and community partners
- Addresses broad, regional initiatives and cross-sectional work to decide feasibility, develop a strategy and operationalize the strategy

Partners include:

- Organizational leaders who have delegated authority to make operational decisions
- Impacted community members and leaders who have influence to impact change

Partners Roles and Responsibilities:

- Communicate information within their organization, partner organizations and communities
- Provide individual, community and organizational support of agreed upon initiatives and workplans

Definitions:

Partner, Community Partner, Partner Organization. Terms may be interchanged.

Individuals and organizations who purposefully work together within the Central Oregon Health Council (COHC) structure to share information, resources, services and other types of support to understand and address the regional priorities identified by communities throughout the Central Oregon region.

<u>Community</u> can be defined by describing the social and political networks that link individuals, community organizations, and leaders. Some communities fall within geographically mapped physical locations. Some communities are made of social groups or groups that interact in an organized way either in person or through the use of technology. A community can be made up of people with shared qualities such as age, economics, gender, and beliefs.

There are multiple communities that may be important for any one person and include families, workplace, social, religious and political. People have their own sense of community and may feel

belonging to multiple communities based on different parts of their identity. Their sense of membership to communities can change over time and impact their participation.

(Adapted from Principles of Community Engagement, second edition; CDC, 1997)

Sector: A sector is a grouping of organizations that share the same or related activity, program, or service.

<u>Multi-sector:</u> Two or more sectors coming together to leverage expertise, knowledge, skills, resources and reach through the combined input and strengths of participating partners working towards a shared goal (e.g. improving health outcomes) from problem identification, solution creation and decision making, implementation, assessment and adjustment cycle.



Operations Council

Guiding Principles

Shared Focus

We come together to improve the health and well-being of individuals living in various and diverse communities throughout Central Oregon region. We develop agreed-upon actions to solve the issues and keep the needs of our communities as the main focus.

Shared Metrics

We measure progress, process, and outcomes through a shared lens. Success is defined by the issue, those most impacted, and those closest to the work.

Partner with Priority Populations

The individuals living in our diverse Central Oregon communities are the center of our work. We make every effort to include people from every part of the region in our discussions, processes, and decisions.

Collaborate to Solve Complex Issues

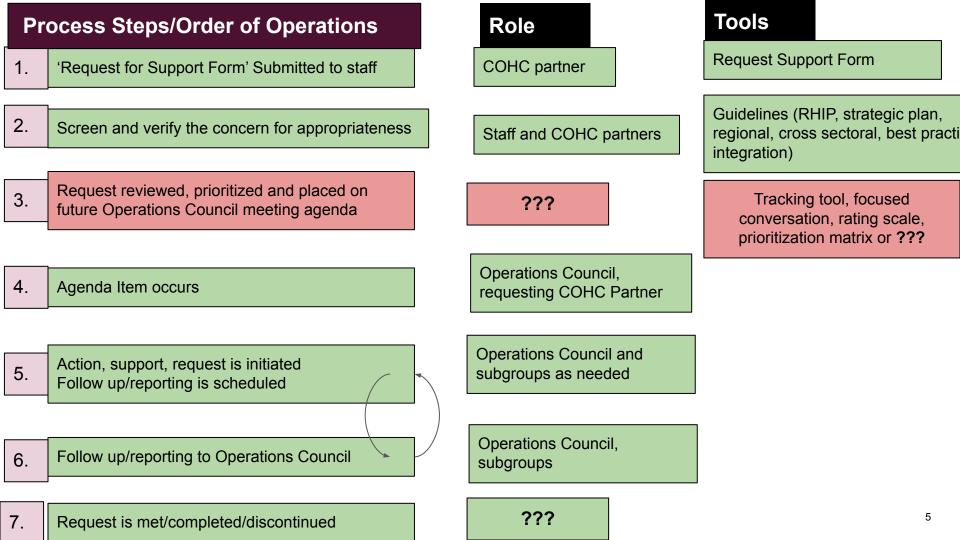
Inviting diverse perspectives from throughout the Central Oregon region deepens our shared understanding of complex issues and propels us toward better progress and outcomes. We practice frequent, structured, open communication to build trust, assure shared objectives, and create common motivation. We respect the privacy and sensitivity of information partners share.

Coordinate Collective Efforts

We are made up of diverse partner organizations and individuals with unique strengths, skills, and resources. We coordinate our efforts and use our unique strengths and skills to meet our shared goals.

Learn and Adapt Together

We embrace shared learning and a growth mindset. We create a space that allows for mistakes, failures, second chances, and a celebration of brave attempts. We adjust and apply our learnings to the complex and changing landscape of health and well-being in Central Oregon.



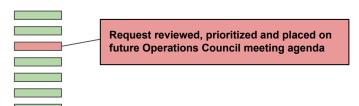
The Responsibilities

This could be co-chairs, a steering committee or the full Operations Council

This role is to provide advice, helping to ensure the Operations Council meets its objectives and desired outcomes. This may include such tasks as:

- Identifying the priorities for the Operations Council where the most energy should be directed;
 - Reviewing community requests for support
 - Advising on which requests come to the Operations Council;
 - Advising on when requests are planned for the agenda
- Identifying potential risks;
- Monitoring risks;
- Monitoring timelines;
- Providing advice (and sometimes making decisions) about changes to planning for the Operations Council
- Providing input to the development of the Operations Council, including the evaluation strategy;

Meeting frequency: TBD ...it could be monthly, quarterly, as needed, or a combination of these...



Co Chairs **Steering Committee** Whole group -2people one from clinical sector, one -4ish people, from different regions, and from social services sector sectors Advantages: Advantages: Advantages:

Even MORE insight

Possible Structures to Consider

Evaluation of issues would happen Shared decision making of all, Designated folks own the the guidance and outside the general meeting oversight of progress depending on who's present that Focused responsibility Evaluation of issues would happen outside the meeting general meeting Most democratic, based on who is More democratic present at the meeting Disadvantages: Disadvantages: Disadvantages: Evaluation of issues would happen

Two people's thinking, so region-wide Community-level insight may be naturally awareness will be naturally limited limited with small group inside the general meeting Less democratic Diffused responsibility May be difficult to schedule steering committee meetings consensus

More perspectives

Possibility a quicker decision making

Very diffused responsibility May take multiple meetings to reach Logistics: Logistics: Logistics: Additional meeting time in addition to Additional meeting time in addition to general Additional time would need to be general meeting meeting added to general meeting and/or would be a standing agenda item

The Task is...

To decide which requests come to the Operations Council for Support

Assume: Staff have screened the request. The issue meets regional, cross-sectoral and/or RHIP and/or strategic plan and/or integration qualifications. There could be many requests.

What principles/values will you use to decide what gets priority on the agenda? What are the principles the information will be measured against?

Principles to consider: (These are pulled from the COHC <u>Purpose Statement</u> and <u>Commitment to DEIJ Statement</u>)

- Improve health equity
- Reduce health care costs
- Create an integrated health ecosystem
- Improve health
- Building community partnerships for co-creation
- OTHERS?

Definitions: TBD