Council Members

- Brad Porterfield, Chair Consumer Representative, Latino Community Association
- Elizabeth Schmitt, Vice-Chair Consumer Representative
- Mayra Benitez Consumer Representative
- Conor Carlsen Consumer Representative
- Karen Correa Vazquez Jefferson County Public Health
- Miranda Hill Klamath County Representative
- Linda Johnson Community Representative
- Elaine Knobbs-Seasholtz Mosaic Medical
- Tom Kuhn
 Deschutes County Health
 Services
- Mandee Seeley Consumer Representative
- Stacy Shaw Consumer Representative, Crook County Health Strategist



COMMUNITY ADVISORY COUNCIL

April 20, 2023 VIRTUAL Video Conference Link In Calendar Invite Conference Line: 1.669.900.6833 Meeting ID: 852 966 546# Passcode: 400494#

- 12:00-12:20 Welcome Brad Porterfield (CAC)
 - Land Acknowledgement
 - Meeting Practices
 - Introductions
 - Public Comment / Patient Story
 - Approval of Meeting Notes March
- 12:20-12:30 Announcements MaCayla Arsenault (COHC)
- 12:30-12:45 CAC Members Small Group Breakout Session
- 12:45-1:20 Emerging Issues Update Gwen Jones (COHC) & Kristen Tobias (PacificSource)
- 1:20-1:30 Oregon Health Authority Update Dustin Zimmerman (OHA)

Five Finger Voting:

- 0: No go! Serious concerns
- 1: Serious reservations, prefer to resolve concerns before supporting it
- 2: Some concerns but will go along with it
- **3:** Support the idea
- 4: Strong support but will not champion it
- 5: Absolutely! Best idea ever, willing to champion it

"The overarching purpose of the CAC is to ensure the COHC remains responsive to consumer and community health needs."—COHC CAC Charter

The Central Oregon Health Council encourages persons with disabilities to participate in all programs and activities. This event/location is accessible to people with disabilities. If you need accommodations to make participation possible please call (541) 306-3523 or email macayla.arsenault@cohealthcouncil.org

Land Acknowledgement

We recognize and acknowledge the indigenous land on which we live, work, learn, play, and grow. This is the land of the Warm Springs, Wasco, Northern Paiute, Tenino, Klamath, Molalla, and Yahooskin. We acknowledge them as the past, present, and future caretakers of this land. It is on their traditional land where we partner to improve the health and well-being of Central Oregonians. We aspire to be good guests honoring the concept in the Warm Springs culture: "This land is for you to know and live upon and pass on to the children."



Community Advisory Council (CAC) Meeting Changes: What to Expect

We want the CAC to be a warm and welcoming place for all. We want to ensure all CAC members feel comfortable to fully participate and contribute. To do this we are making some adjustments to how our CAC meetings are run. These changes are:

- Making the meetings less institutional and formal to create a warmer and more welcoming atmosphere. Examples are using more plain language, having more conversations and less presentations, and simpler voting instead of motioning.
- Renaming each attendee in Zoom with their role; either a CAC Member, Support Staff, or Guest. This will help easily identify who's who in the virtual space especially for guests and those members who are new.
- Asking all supporting staff from COHC, PacificSource, and the OHA to share why they are attending and what their role is in supporting the Community Advisory Council.
- Inviting all CAC members in attendance to share input during discussions and before decisions are made. We want to prioritizing Consumer Representatives and make sure all voices are heard. Guests in attendance are invited to contribute to the conversation when requested by the CAC Chair or Vice Chair.
- Building relationships between CAC members. We will be setting aside time at each meeting for CAC members to go into a virtual break out room, answer icebreaker questions or chat about anything they'd like.



<u>COHC Community Advisory Council</u> <u>Held virtually via Zoom</u> <u>March 16, 2023</u>

CAC Members Present:

Brad Porterfield, Chair, Consumer Representative Elizabeth Schmitt, Vice Chair, Consumer Representative Conor Carlsen, Consumer Representative Elaine Knobbs-Seasholtz, Mosaic Community Health Linda Johnson, Community Representative Mandee Seeley, Consumer Representative Mayra Benitez, Consumer Representative Miranda Hill, Klamath County Public Health Stacy Shaw, Consumer Representative, Crook County Health Strategist Tom Kuhn, Deschutes County Health Services

CAC Members Absent:

Karen Correa Vazquez, Jefferson County Health

COHC Staff Present:

MaCayla Arsenault, Central Oregon Health Council Gwen Jones, Central Oregon Health Council Kelley Adams, Central Oregon Health Council Carmen Madrid, Central Oregon Health Council Camille Smith, Central Oregon Health Council Whitney Schumacher, Central Oregon Health Council Miguel Herrada, Central Oregon Health Council

Support & Guests Present:

Kristen Tobias, PacificSource Tricia Wilder, PacificSource Dustin Zimmerman, Oregon Health Authority Tania Curiel, Oregon Health Authority Carolyn Black, Oregon Health Insurance Marketplace Martha Edwards, PacificSource Bess Jayme, PacificSource Laura Hart, Deschutes County Health Services Tiffany Foy, Capitol Dental Care

Introductions

• Brad Porterfield welcomed all attendees. To save time at the meetings, only CAC members and those who are new, changed roles, or guests will verbally introduce themselves. Everyone else will use the Chat to enter their name and role.

Land Acknowledgement

• Linda Johnson read the Land Acknowledgement (see March packet for statement).

Meeting Practices

• Brad Porterfield reviewed the Meeting Practices and how the CAC meetings are meant to be welcoming for all (see March packet).

Public Comment/Patient Story

- Brad welcomed public comment.
- Stacy Shaw from Crook County Health Department shared an OHP patient experience from someone she knows. This person was told not to bring any kind of payment to a procedure but then was asked for money going in. Kristen Tobias offered to help follow-up with this issue if needed.
- Kristen Tobias from PacificSource shared that the Warm Springs Skate Park Grand Opening is happening March 29 and everyone is welcome.
- Brad Porterfield shared that the Latino Community Association is putting together a letter to let the legislators of the State of Oregon know how important it is to expand Healthier Oregon to include all Oregonians. Brad is looking for support from the CAC and also the Board of Directors. Once the letter is finalized Brad will send to the CAC.
 - ACTION ITEM: Brad will send the letter from Latino Community Association to MaCayla once finalized.

Announcements

- Gwen Jones announced that the Operations Council has been enhanced and will support broad initiatives that cross the strategic plan of COHC, the Regional Health Improvement Plan (RHIP), and the related issues that impact the broader region and multiple sectors.
- MaCayla Arsenault is asking the CAC members if they want to be involved in a sub-group to discuss the Community Health Projects process. Check your email to get involved.

Approval of November Meeting Notes

• Brad Porterfield asked the CAC members in attendance to vote on approving the notes from February. There were no objections to the meeting notes, so they are approved.

CAC Member Small Group Breakout Session

• The topic for the February meeting was: How would you explain the CAC's purpose? What is the role of CAC in community engagement? Who would you share information about the CAC with or invite to join?

- After discussing this topic in small groups, the members reported back. Feedback from the group included:
 - To be able to provide and better the health of our community (Central Oregon) and how can we have better quality of health.
 - To help support the increase of health outcomes in the region.
 - Bring concerns to the Central Oregon Health Council to improve health services.
 - Support organizations that are requesting funds.
 - CAC acts as an advisory group to the CCO to ensure the appropriate care is being provided.
 - CAC signs off on the Regional Health Assessment (RHA) and Regional Health Improvement Plan (RHIP) to make sure they are reflective of the community.
 - Help spend the funds from the Community Benefit Initiative through the Community Health Projects.
 - What would COHC, OHA, PacificSource like the role of CAC to be in community engagement?
 - Share information about the CAC with those who have a leadership role in our community.
 - Invite more consumer reps to get their input on health services and how to get better quality of care.
 - Have a hotline for consumer reps to call in and leave a message to inform PacificSource and the CAC of the issues.
 - \circ $\;$ What can the CAC do to help get the word out about redetermination?
 - Make sure members addresses are up to date. Contact OHA or PacificSource.
 - Encourage members to respond to communication from PacificSource.

Regional Health Assessment (RHA) Presentation

- Whitney Schumacher explained the Regional Health Assessment (RHA). The RHA is a collection of information that describes our community such as health and social factors. The guiding framework of the RHA includes MAPP Framework, CCO legislative requirements, public health accreditation requirements, and IRS requirements. The RHA consists of existing data sources, community health survey, and listening sessions.
- Whitney asked the CAC to think about who we should be listening to for the Regional Health Assessment listening sessions. The CAC members suggested:
 - College students (traditional and non-traditional
 - o LGBTQIA+
 - Restaurants and entertainment staff
 - Service providers (i.e., houseless, schools, council on aging)
 - Young families under the median income
 - o Unhoused
 - LCA services in every county
 - Spanish speaking consumers (Moms, Schools, Services, Health Care)
 - Better Together has several Spanish speaking groups of moms

Emerging Issues Update

- Gwen Jones shared an update on periodontal/dental services and next steps for this issue. After discussion and input from the CAC members it was decided to deliver the CAC's advice to the Board of Directors on these issues and asking them how they can help.
- Brad Porterfield suggested using the May 18 combined Board and CAC meeting as a time for this discussion.

Health Equity Plan Update

 Martha Edwards from PacificSource presented on the 2023 Health Equity Plan Update. The focus areas are Grievance and Appeals, Language Access, Member Communications, Priority Populations (people with disabilities and people who identify as LGBTQIA2S+, and Community Engagement Activities. Martha encourages the CAC to reach out with any feedback to help these efforts.

Oregon Health Insurance Marketplace

Carolyn Black presented on the benefits of the Oregon Health Insurance Marketplace. The Marketplace oversees plans sold to Oregonians on HealthCare.gov and ensures plans meet Affordable Care Act requirements, assists with enrollment and supports agents and partners who also provide assistance, and conducts outreach and education about health coverage and financial assistance. More local assistance includes support through the call center, provides education and certifies community groups that help with local enrollment, provides funding to some community groups that provide assistance, refers consumers to community groups, insurance agents and OHA depending on the need, and advocates on behalf of consumers to resolve problems they may encounter with HealthCare.gov. Open enrollment for Marketplace is November 1 to January 15.

modivcare

Monthly Performance Report Card 2022

Category		Description	Jan	Feb	Mar	1st QTR Total	1st QTR Average	% of Total	Apr	May	Jun	2nd QTR Total	2nd QTR Average	% of Total	Jul	Aug	Sep	3rd QTR Total	3rd QTR Average	% of Total	Oct	Nov	Dec	4th QTR Total	4th QTR Average	% of Total	YTD
bers	Members Served	Number of unique members utilizing transportation	1,004	1,016	1,138	3,158	1,053		1,100	1,055	1,105	3,260	1,087		1,059	1,153	1,075	3,287	1,096		1,149	1,118	1,090	3,357	1,119		1,089
Mem	Enrollment	Total number of eligible members	69,850	70,941	72,725		71,172		72,264	68,823	69,118	, ,	70,068		68,945	68,821	72,089	, ,	69,952		69,170	70,334	73,739		71,081		
Advanc e Notice	Same Day Trips	Trips scheduled with less than 24 hr notice	380	512	699	1591		6.5%	500	482	520	1502	501	5.9%	534	596	429	1559	520	6.1%	504	419	561	1484		5.7%	6.0%
Excessi ve Mileade	Trips over 75 miles	Trips scheduled exceeding 75 miles	130	266	269	665			146	147	236	529			205	175	189	569	190		197	145	171	513		2.0%	2.2%
Denials	Refusals	Number of Refused trips	10		14	33		0.1%	7	14	16	37	12		23	14	13	50	17		18	12		39		0.1%	0.1%
	Gross Reservations	All Reservations taken including cancelled trips	9,681	9,314	11,544		10,180		10,544	10,318	10,283	31,145		100.0%	9,494		10	30,630		100.0%	10		10,861		10,777	100.0%	124,645
	Cancellations	Number of cancelled trips																									
	Completed Trips	Number of completed trips (see Trip Mode)	2,216		2,210	5,998	1,999	19.6%	1,813	1,838	1,866	5,517	1,839		1,589	1,797	1,644	5,030	1,677		2,008	2,386	2,025	6,419		19.9%	18.4%
	Dedicated Provider	Trips completed by dedicated/in-network provider	7,465	7,742	9,334	24,541	8,180	80.4%	8,731	8,480	8,417	25,628	8,543	82.3%	7,905	9,191	8,504	25,600	8,533		8,816	8,260	8,836	25,912	8,637	80.1%	101,681
	Volunteer Driver	Trips completed by Volunteer Driver	6,652	7,938	9,849	24,439	8,146	80.0%	7,424	7,247	8,797	23,468	7,823		8,179	9,446	7,168	24,793	8,264		7,395	7,039	9,271	23,705	7,902	73.3%	96,405
Utilization	After Hours	Trips completed outside routine business hours (8am-5pm Pacific Time)	48	67	79	194	65	0.6%	55	60	73	188	63	0.6%	60	64	57	181	60		61	62	54	177	59	0.5%	740
5	ALS Rides	Trips completed using Advanced Life Support equipped vehicle	471	723	866	2,060	687	6.7%	750	746	802	2,298	766		730	851	752	2,333	778		778	683	747	2,208	736	6.8%	8,899
	BLS Rides	Trips completed using Basic Life Support equipped vehicle	1	-	-	1	0	0.0%	-		-	-		0.0%	-	-	-		-	0.0%	-	-	-	-	-	0.0%	
	Average Cost	Average cost per month for completed trips	-	- \$ 43.76	1	\$ 132.10	0	0.0%	\$ 45.53	- \$ 44.36	\$ 44.50	\$ 134.39	0 \$ 44.80	0.0%	- \$ 41.03	- \$ 46.29	- \$ 45.37	\$ 132.69	• • • •	0.0%	-	- \$ 45.30	-	\$ 133.69	-	0.0%	\$ 532.87
	Average Miles	Average Miles per month for completed trips (Excludes Travel type levels of service)	\$ 44.52	\$ 43.76	\$ 43.02	\$ 132.10	\$ 44.03	0.4%	\$ 45.55	\$ 44.30 17	\$ 44.50 17	134.39	\$ 44.00 17	0.4%	\$ 41.03 18	\$ 40.29	\$ 45.37 19	132.09	\$ 44.23 18	0.4%		\$ 45.30 16		17	\$ 44.56	0.4%	\$ 552.67
	Utilization Rate	Transportation utilization rate	10.7%	10.9%	12.8%	17	11.6%	0.1%	12.1%	12.3%	12.2%	17	12.2%	0.1%	11.5%	13.3%	11.8%	17	12.2%		18	11.7%	15	17	12.2%	0.1%	12.0%
	Ambulatory	Trips provided by sedan	6,107	6,414	7,775	20,296	6,765	82.7%	7,155	7,047	6,990	21,192	7,064	82.7%	6,761	7,681	7,208	21,650	7,217		7,383	6,912	7,504	21,799		84.1%	83.5%
	Wheelchair	Trips provided by vehicle equipped to transport wheelchair	1,322		1,496	4,103		16.7%	1,514	1,394	1,360	4,268	1,423		1,095	1,452	1,214	3,761	1,254			1,268	1,250	3,866	1,289	14.9%	15.7%
Trip Mode	Mass Transit	Trips provided by Public Transportation	1,022	1,200	-	-,103	1,000	0.0%	1,014	1,004	1,000	4,200	1,420	0.0%	1,000	1,452	1,214		1,204	0.0%	1,040	1,200	1,200		1,205	0.0%	0.0%
F	Stretcher	Trips provided by vehicle equipped to transport stretcher	26	33	- 40	- 99	33	0.4%	- 49	- 38	- 54	- 141	47	0.6%	- 35	33	- 55	123	41		- 62	- 78	- 78	218	- 73	0.8%	0.6%
	Travel	Trips booked for Lodging/Meals	10	10	23	43		0.4%	13	1	13	27	9	0.1%	14	25	27	66	22		23	.0	,0	210	10	0.1%	0.2%
	Calls Received	Measures number of Reservations calls received	5,226		4,965	14,682		0.270	4,669	5,150	4,678	14,497	4,832	3.176	4,490	5,049	5,014	14,553	4,851	0.070	5,875	4,719	5,248	15,842		5.170	59,574
	English	Calls received in English queue	5,025	4,369	4,903	14,002	4,765		4,009	4,984	4,507	13,968	4,656		4,490	4,811	4,771	13,862	4,621		5,571	4,715	5,082	15,248	5,083		57,374
	Spanish	Calls received in Spanish queue	144		4,902	432	144		4,477	166	4,307	511	4,030		210	238	243	691	230		304	124	166	594	198		2,228
		<u> </u>	144	122	100	432	144		174	100	171	211	170		210	238	243	091	230		304	124	100	594	190		2,228

<u>ب</u>	Calls Answered	Total Calls Answered	5,169	4,392	4,902	14,463	4,821		4,651	5,139	4,667	14,457	4,819		4,473	5,038	4,994	14,505	4,835		5,821	4,699	5,230	15,750	5,250		59,175
Call Cente	Calls Abandoned	Total Calls Abandoned	13	12	13		13		2	1	2		2		1	2	4		2		4	8	7		6		6
Ŭ	Avg Speed to Answe	Measures average time to answer	00:10	00:20	00:12		00:14		0:00:09	0:00:06	0:00:06		00:07		0:00:06	0:00:11	0:00:14		00:10		0:00:27	0:00:18	0:00:09		00:18		00:12
	Average Talk Time	Measures average amount of talk time per call	00:26	00:29	00:24		00:26		05:43	05:54	06:18		05:58		06:25	06:10	06:21		06:19		06:23	06:10	05:53		06:09		04:43
	Service Level	Percentage of calls answered within 30 seconds; Goal: 85%	93.1%	87.2%	87.2%		89.2%		91.0%	95.1%	93.7%		93.3%		94.7%	90.1%	84.9%		89.9%		70.0%	83.2%	89.7%		81.0%		88.3%
	Abandonment Rate	Goal: ≤ 5% monthly	0.3%	0.3%	0.3%		0.3%		0.0%	0.0%	0.0%		0.0%		0.2%	0.0%	0.1%		0.1%		0.2%	0.2%	0.1%		0.2%		0.14%
	Complaints - Total	Measures the number of valid complaints Goal: 1% or less Complaint Free Percentage	9	4	10	23	8		3	11	5	19	6		8	5	4	17	6		4	5	4	13	4		72
	All Complaints	Total of all complaints Valid or Invalid.	10	10	18	38	13		17	21	11	49	16		25	11	12	48	16		12	24	13	49	16		184
	Complaint Percentaç	Total complaint percentage based on gross reservations	0.09%	0.05%	0.09%		0.08%		0.03%	0.07%	0.03%		0.06%		0.08%	0.04%	0.04%		0.06%		0.04%	0.05%	0.04%		0.04%		0.06%
ement	Provider Late	Transportation Provider arrived more than 15 minutes after scheduled pickup	2	1	2	5	2	21.7%	1	2	1	4	1	21.1%	1	-	3	4	1	23.5%	-	1	-	1	0	7.7%	19.4%
iy Manag	Provider No Show	Provider failed to show for scheduled pickup	-	-	-	-	-	0.0%	-	0	-	-	-	0.0%	-	1	-	1	0	5.9%	0	2	-	2	1	15.4%	4.2%
Quality	Rider	Issue with Rider	-	-	-	-	-		-		-	-	-		-	-	-	-	-		-	-	-	-	-		
	Provider Issue	Member issue with Transporation Provider	2	1	2	5	2	21.7%	-	2	1	3	1	15.8%	4	3	-	7	2	41.2%	2	2	1	5	2	38.5%	27.8%
	Other	Other	5	2	6	13	4	56.5%	2	7	3	12	4	63.2%	3	1	1	5	2	29.4%	2	-	2	4	1	30.8%	47.2%
	No Vehicle Available	Available	14	4	42	60	20	0.2%	14	10	4	28	9	0.1%	5	5	28	38	13	0.1%	-	-	-		-	0.0%	0.1%
Utilizati on Manage	Member No Shows	MemberNo Show as Cancellation Reason	125	176	176	477	159	1.60%	88	107	106	301	100	1.00%	135	147	127	409	136	1.30%	89	69	141	299	100	0.9%	1.2%

Community Advisory Council OHA Innovator Agent Update

March 2023 By Dustin Zimmerman, MPH

Oregon Health Authority Innovator Agent

New email started Feb 20th: Dustin.c.zimmerman@oha.Oregon.gov 503-983-0859 (call or text)

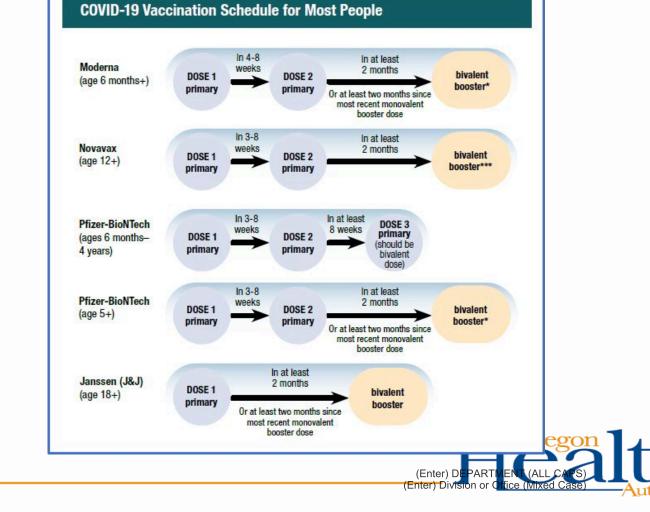


Vaccines can be accessed via local Public Health departments, pharmacies and other providers. No new booster is expected at this time.

COVID-19 Vaccination Schedules

Use the schedules below to determine how many total COVID-19 vaccine doses are recommended based on primary series product, age and immune status.

A single dose of a bivalent mRNA booster is available to all adults and most children. Children ages 6 months through 4 years who completed a three-dose Pfizer primary series are not eligible for a bivalent booster at this time.



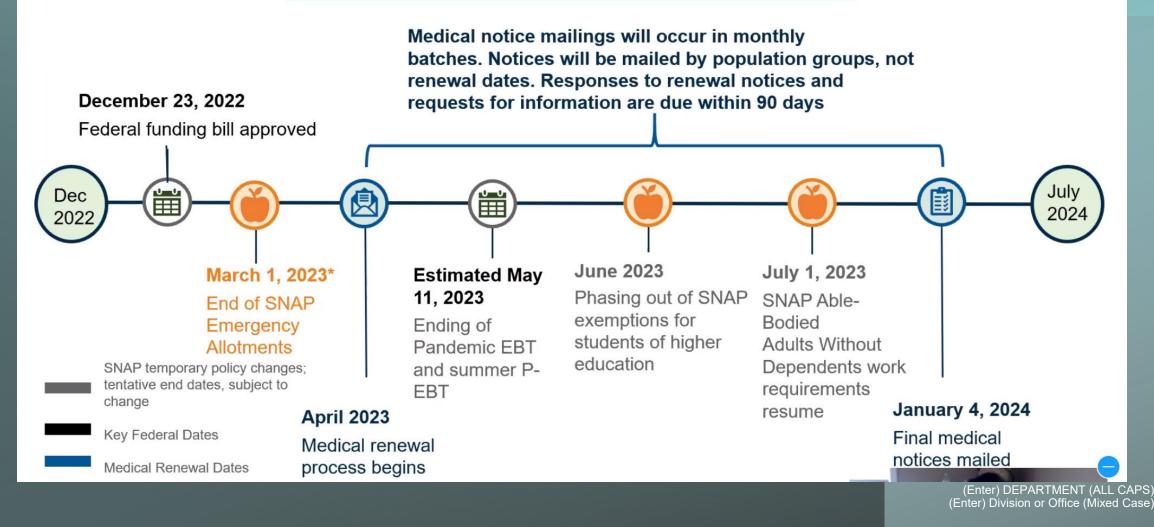
Medicaid Redeterminations/Public Health Emergency (PHE) – update and webinars

- The Federal Public Health Emergency is due to end May 11. 2023.
- The federal government has decided to decouple Medicaid redetermination from the Public Health Emergency.
- This decision impacts those with Medicaid/OHP coverage and means medical redeterminations can begin April 1st, 2023. OHA will have 14 months from that date to determine Medicaid coverage for all 1.4 million Oregonians currently on OHP.

Webinars:

- OHA has scheduled the 2023 community partner Public Health Emergency Unwinding meeting series.
 - English: monthly from 10:00 11:00 AM on March 14, April 11, May 9 <u>https://www.zoomgov.com/webinar/register/WN_TKvCWAVmSZ6kyxWLIMd42Q</u>
 - Spanish: monthly from 10:00 11:00 Am on March 23, April 20, May 18 <u>https://www.zoomgov.com/webinar/register/WN_4MIZxmjDTkqiAYiwJfivqg</u>
- These meetings are designed to ensure that those working in the community have the most up to date information regarding the end of the federal COVID-19 Public Health Emergency and the impacts it may have on those you work with.
- For past webinars and a tool kit on the PHE unwinding in 13 languages, go to: <u>https://www.oregon.gov/oha/PHE/Pages/partners.aspx</u>

Unwinding Timeline



How OHP Members May be Affected by the Unwind



_____JT[

What can you do? Update your contact information

- Make sure we have your current mailing address, phone number, email, or other contact information. This way, we'll be able to contact you about your benefits. You can update your contact information through any of the following ways:
- **Online** Log on or create a ONE account at benefits.oregon.gov.
- By phone 1-800-699-9075 on Mondays through Fridays from 7 a.m. to 6 p.m. (PST). Hold times are lowest from 7 to 8 a.m. All relay calls accepted.

Interpreters are available. You also can connect with an interpreter in 16 different languages before being transferred to the Customer Service Center by selecting <u>a toll-free language line</u>.

- In person People can visit any Aging and People with Disabilities, Area Agency on Aging (Type B) or Self-Sufficiency Programs Office for help. Interpretation is available.
- **Through your local community partner -** Visit <u>OregonHealthCare.gov/GetHelp</u> to find an OHP-Certified Community Partner.
- Through your Coordinated Care Organization Visit <u>bit.ly/ccoplans</u> to find CCO phone numbers
- Watch for and open mail from the state and respond to any requests for information quickly.
- OHP enrollees will have 90 days to submit information to redetermine their eligibility for OHP
- People who are no longer eligible for OHP benefits will receive a 60-day closure notice
- The Marketplace will contact individuals no longer eligible for OHP to advise of coverage options

(Enter) DEPARTMENT (ALL CAPS) (Enter) Division or Office (Mixed Case)



February was the last month of pandemic level emergency food benefits – resources next slide

- February is the last month that the federal government will allow Oregon to issue pandemic emergency food benefits.
- SNAP households will continue to receive their regular SNAP benefits after February.
- To support people's ability to get enough healthy food for themselves and their families, regular SNAP benefits permanently increased in October 2021 and SNAP income eligibility limits increased in 2022.
- Febrero es el último mes en que el gobierno federal permitirá que Oregon de beneficios de alimentos de emergencia por la pandemia.
- Los hogares que reciben SNAP continuarán recibiendo sus beneficios regulares de SNAP después de febrero.
- Para apoyar a que las personas puedan obtener suficientes alimentos saludables para ellos y sus familias, los beneficios regulares de SNAP aumentaron permanentemente en octubre del 2021 y los límites de elegibilidad de ingresos de SNAP aumentaron en el 2022

(Enter) DEPARTMENT (ALL CAPS) (Enter) Division or Office (Mixed Case)



Food resources available as pandemic emergency SNAP benefits wind down

February was the last month the federal government will allow Oregon to issue expanded pandemic emergency food benefits through the Supplemental Nutrition Assistance Program (SNAP). Households that receive SNAP will continue to receive their *regular* SNAP benefits after February.

- If you or someone you know needs low-cost or free food, these resources remain available:
- Check out Oregon Food Bank's <u>food finder tool</u> for help finding a food pantry in your area.
 Call 211, text your zip code to 898-211, or search at <u>211info.org</u>.
- <u>A variety of food resources</u> are available through Oregon Department of Human Resources.
 Older adults and people with disabilities seeking food resources can check out <u>Aging and</u> <u>Disability Resource Connection of Oregon</u>; 1-855-673-2372.
- •Contact your local <u>Community Action Agency</u> for food resources and support. If you have questions about your SNAP benefits, call 800-699-9075, Mon. - Fri., 7 a.m. to 6 p.m.



Veteran Dental Program continues to have capacity for new enrollees

Capacity is approximately 3,000 people. As of last week, only 530 people are enrolled. Please encourage people to apply, info at: <u>https://www.oregon.gov/oha/HSD/OHP/Pages/Dental-Programs.aspx?utm_medium=email&utm_source=govdelivery</u>





 Public Health Unwinding and Redetermination webpage, sign up for updates: <u>https://www.oregon.gov/oha/PHE/Pages/partners.aspx</u>

OHA's COVID-19 resources

- <u>COVID-19 home page</u>
- News and reports
- Data dashboard home page
- <u>County-level COVID-19 case data</u>
- Monthly Congregate Care Setting Outbreak Report (published 2nd Thursday of every month)
- <u>Monthly Data Report</u> (published 2nd Thursday of every month)
- Cases by vaccination status (updated 2nd Wednesday of every month)

