CENTRAL OREGON
HEALTH
COUNCIL

Operations Council

May 5, 2023 8:30am-10:00am

Virtual Meeting
https://us02web.zoom.us/j/82062544065?pwd=ZHJvd2JuZUJyQ0wvQTNHaHczaVpYZz09
1.669.900.6833
Meeting ID: 820 6254 4065#
Passcode: 787646#

8:30 - 8:50	Welcome & Introductions, Review & Context Setting
8:50 - 9:40	Initial Operations Development • Finalize of Prioritization Guidelines (Continued)
9:40 - 9:55	Request for Support Update • Medical Respite – Cynthia Maree
9:55 - 10:00	Wrap-Up and Next Steps

Operations Council

<u>Guiding Principles</u>

Shared Focus

    We come together to improve the health and well-being of individuals living in various and diverse communities throughout Central Oregon region. We develop agreed-upon actions to solve the issues and keep the needs of our communities as the main focus.

Shared Metrics

    We measure progress, process, and outcomes through a shared lens. Success is defined by the issue, those most impacted, and those closest to the work.

Partner with Priority Populations

    The individuals living in our diverse Central Oregon communities are the center of our work. We make every effort to include people from every part of the region in our discussions, processes, and decisions.

Collaborate to Solve Complex Issues

    Inviting diverse perspectives from throughout the Central Oregon region deepens our shared understanding of complex issues and propels us toward better progress and outcomes. We practice frequent, structured, open communication to build trust, assure shared objectives, and create common motivation. We respect the privacy and sensitivity of information partners share.

Coordinate Collective Efforts

    We are made up of diverse partner organizations and individuals with unique strengths, skills, and resources. We coordinate our efforts and use our unique strengths and skills to meet our shared goals.

Learn and Adapt Together

    We embrace shared learning and a growth mindset. We create a space that allows for mistakes, failures, second chances, and a celebration of brave attempts. We adjust and apply our learnings to the complex and changing landscape of health and well-being in Central Oregon.

CHARTER: Central Oregon Health Council Operations Council

The Central Oregon Health Council (COHC) was created to improve the well-being of all residents across Central Oregon.

The Operations Council serves as a place to coordinate collective efforts among the Central Oregon Health Council's community partners, committees, workgroups, community members and the Board of Directors.

The Operations Council will address and actively support:
- regional efforts advancing the shared mission and vision of the Central Oregon Health Council
- regional issues escalated from the committees, workgroups, and community partners
- broad, cross-sectoral, regional initiatives

Partners include:
- Organizational leaders who have delegated authority to make operational decisions
- Impacted community members and leaders who have influence to impact change

Partners Roles and Responsibilities:
- Communicate information within their organization, partner organizations and communities
- Provide individual, community and organizational support of agreed upon initiatives and workplans

Definitions:

Partner, Community Partner, Partner Organization. Terms may be interchanged.
Individuals and organizations who purposefully work together within the Central Oregon Health Council (COHC) structure to share information, resources, services and other types of support to understand and address the regional priorities identified by communities throughout the Central Oregon region.

Community can be defined by describing the social and political networks that link individuals, community organizations, and leaders. Some communities fall within geographically mapped physical

locations. Some communities are made of social groups or groups that interact in an organized way either in person or using technology. A community can be made up of people with shared qualities such as age, economics, gender, and beliefs.

There are multiple communities that may be important for any one person and include families, workplace, social, religious and political. People have their own sense of community and may feel belonging to multiple communities based on different parts of their identity. Their sense of membership to communities can change over time and impact their participation.

(Adapted from Principles of Community Engagement, second edition; CDC, 1997)

Sector: A sector is a grouping of organizations that share the same or related activity, program, or service.

Multi-sector: Two or more sectors coming together to leverage expertise, knowledge, skills, resources and reach through the combined input and strengths of participating partners working towards a shared goal (e.g. improving health outcomes) from problem identification, solution creation and decision making, implementation, assessment and adjustment cycle.

The Task is...
To decide which requests come to the Operations Council for Support

Assume: Staff have screened the request. The issue meets regional, cross-sectoral and/or RHIP and/or strategic plan and/or integration qualifications. There could be many requests.

What principles/values will you, as the Operations Council, use to decide what gets priority on the agenda? What are the principles the information will be measured against?

Examples of principles to consider: (These are pulled from the COHC Purpose Statement and Commitment to DEIJ Statement)
- Improve health equity
- Reduce health care costs
- Create an integrated health ecosystem
- Improving health
- Building community partnerships for co-creation
- OTHERS?

Request reviewed, prioritized and placed on future Operations Council meeting agenda

What principles or values will you use to decide what gets priority on the agenda?

Softly define	Sort and Double Check	Decide

1. DEI-J what is being addressed

2. Centering Equity & serving underserved community members

3. Eliminating health inequities

4. Alignment with Triple Aim of OHA & CCO (better health, better care, lower costs)

5. Cost Impact

6. Integration of systems

7. Equitable distribution of funds (support) across regions

8. Favor short-term duration (e.g. take the quick wins)

9. Avoiding duplication of efforts (i.e. support existing work)