

Council Members

- Brad Porterfield, Chair
Consumer Representative,
Latino Community Association
- Elizabeth Schmitt, Vice-Chair
Consumer Representative
- Mayra Benitez
Consumer Representative
- Conor Carlsen
Consumer Representative
- Miranda Hill
Klamath County
Representative
- Linda Johnson
Community Representative
- Elaine Knobbs-Seasholtz
Mosaic Community Health
- Tom Kuhn
Deschutes County Health
Services
- Mande Seeley
Consumer Representative
- Stacy Shaw
Consumer Representative,
Crook County Health Strategist



December 21, 2023
12:00 PM to 1:30 PM

SPC Redmond Hotel
521 SW 6th Street
Ste 100
Redmond, Oregon 97756

- 12:00-12:30** **Welcome – Brad Porterfield (CAC)**
- Introductions
 - Announcements
 - Approval of Meeting Notes
- 12:30-12:50** **CAC Reflection Survey Results and 2024 Planning Activity – MaCayla Arsenault (COHC)**
- 12:50-1:30** **CAC Winter Social**

"The overarching purpose of the CAC is to ensure the COHC remains responsive to consumer and community health needs."—COHC CAC Charter



COHC Community Advisory Council
Held virtually via Zoom
November 16, 2023

CAC Members Present:

Brad Porterfield, Chair, Consumer Representative
Elizabeth Schmitt, Vice Chair, Consumer Representative
Conor Carlsen, Consumer Representative
Larissa Charlton, Consumer Representative, Jefferson County Public Health
Linda Johnson, Community Representative
Mandee Seeley, Consumer Representative
Miranda Hill, Klamath County Public Health
Tom Kuhn, Deschutes County Health Services

CAC Members Absent:

Elaine Knobbs-Seasholtz, Mosaic Community Health
Mayra Benitez, Consumer Representative
Stacy Shaw, Consumer Representative, Crook County Health Strategist

COHC Staff Present:

Gwen Jones, Program Manager
Kelley Adams, Admin Assistant & Grant Platform Manager
Bradley Garner, Admin Assistant
Carmen Madrid, Executive Director

Support & Guests Present:

Kristen Tobias, PacificSource
Dustin Zimmerman, Oregon Health Authority
Katie Ortgies, Oregon Health Insurance Marketplace
Ana Mesina, Volunteers in Medicine
Martha Edwards, PacificSource
Camilla Dohlman, OHSU
Kaitlin Greene, OHSU
Jazlyn Lepez, Latino Community Association
Lindsay Atagi, PacificSource
Tricia Wilder, PacificSource

Land Acknowledgement

- Gwen Jones read the Land Acknowledgement (see the meeting packet for statement).

Meeting Practices

- Brad Porterfield reviewed the Meeting Practices and how the CAC meetings are meant to be welcoming for all (see the meeting packet).

Introductions

- Brad Porterfield welcomed all attendees and Kelley Adams facilitated introductions. To save time at the meetings, only CAC members and those who are new, changed roles, or guests will verbally introduce themselves. Everyone else will use the Chat to enter their name and role.

Public Comment/Patient Story

- Brad Porterfield welcomed public comment.
- Jazlyn Lepez shared updates with OHP some participants having issues with income verification.

Emerging Issues Update

- Gwen Jones provided update on progress with dental and periodontal care. She reminded the CAC that individual letter writing to OHA for workforce development and reimbursement rates went out. She also provided an update that the CCO performance metrics were added in 2023 for oral health services and non-emergency medical transport. From the last combined meeting, there was an agreement between CAC and Board of Directors to work together to further address issues.

Approval of Meeting Notes

- Brad Porterfield asked the CAC members in attendance to vote on approving the notes from October. There were no objections to the meeting notes, so they are approved.

Input on December Meeting

- Brad Porterfield asked the CAC members in attendance to vote on whether to cancel the December meeting, meet via Zoom, or meet in person on December 21st.
- Approval for meeting in person December 21st.

CAC Member Small Group Breakout Session

- The topic for the November meeting was: Review of Community Health Project process and approach: What worked well? How can we improve?
- Parts that went well
 - Organization
 - Breaking groups up by county
 - Equity in funding stream
 - Easy links to applications and score sheets
- Recommendations for improvement

- Volume of Applications
- Applications with same errors from last year
- More follow up with funded projects
- Methods to improve efficiency of prescreening/screening applications.

Discussion of the Shared Issue with Board of Directors

Brad Porterfield led the discussion on previous action taken to focus on periodontal expanding to dental in general. Brad asked the CAC if they would like to continue their focus on periodontal or take up a new issue. CAC voted to continue with periodontal and dental.

Findings and Recommendations for the Measure on Belonging

Camilla Dohlman and Kaitlin Greene presented findings on study focused on the importance of belonging. Community Belonging Measurement Project worked as a collaboration between OHSU and OSU Cascades. Results based on 1,019 completed surveys. Findings suggest belonging has a significant impact on both mental and physical health. Recommended priorities for COHC include to partner with or fund family-serving organizations. Follow up with Kaitlin Greene (srgreenkai@ohsu.edu) and Camilla Dohlman (dohlman@ohsu.edu) for more information or collaboration opportunities.

[This message was sent to CAC members signed up for the Oregon Health Authority Transformation Center's CAC member distribution list.]

Hello CAC members –

Please see the announcement below for two upcoming feedback sessions for CAC members.

OHA Medicaid Waiver: Evaluation feedback sessions for CAC members 1/5 and 1/8 (new dates!)

Contacts: OR1115WaiverEval@providence.org or Tom Cogswell (thomas.cogswell@oha.oregon.gov).

Quick Background: Oregon is required to do an independent evaluation of its Medicaid Waiver. The Oregon Health Authority (OHA) has contracted with CORE—the Center for Outcomes Research and Education—to develop the evaluation design for the current Medicaid Waiver. The federal government has a list of evaluation requirements and OHA wants to be sure that the priorities of community partners are also represented in the final evaluation plan.

Invitation for feedback: CORE will be hosting two virtual waiver evaluation feedback sessions for CCO Community Advisory Council members and we'd love to have you join! We'll start with a brief reminder of what's new in this waiver, as well as some background on the evaluation planning process and federal requirements. Then we'll ask what questions or topics YOU think are most important to include when evaluating how the waiver is going and what impact it is having.

Please join the meeting that works best for your calendar

- January 5, 9:00-10:30 a.m. Register
here: https://www.zoomgov.com/meeting/register/vJltdumtqTMpG_nJvPnPf7ZzrXGUKpj9Ns
- January 8, 5:00-6:30 p.m. Register
here: <https://www.zoomgov.com/meeting/register/vJltdemgqz8iE855Y7L78R9ZG4SI6Gpcspk>
- Meetings will be held via Zoom. Live Spanish interpretation and ASL interpretation will be available.
- Consumer CAC members attending either session are eligible to receive a \$25 electronic visa gift card. Staff from CORE will coordinate the distribution of gift cards after each session.

Unable to attend, but want to provide feedback?

Email CORE at OR1115WaiverEval@providence.org and we'll follow up with materials and instructions for written feedback.

Have questions about the waiver?

Email 1115Waiver.Renewal@odhsoha.oregon.gov.

Regards,

Tom Cogswell

Project Coordinator

Community Advisory Council (CAC) lead

OREGON HEALTH AUTHORITY

Health Policy and Analytics Division

Transformation Center

thomas.cogswell@oha.oregon.gov

Cell: (971) 304-9642

<http://www.transformationcenter.org>

Click here to view **Community Advisory Council (CAC)** resources: <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/CAC-Learning-Community.aspx>

Click below to be added to the Transformation Center's **distribution list for events, resources & learning opportunities**:

<https://www.surveymonkey.com/r/OHATransformationCenterTA>

Exención de Medicaid de OHA: Sesión de Comentarios de Evaluación para Miembros del CAC 5 y 8 de enero

Contactos: OR1115WaiverEval@providence.org o Tom Cogswell (thomas.cogswell@oha.oregon.gov).

Antecedentes breves: Oregón está obligado a hacer una evaluación independiente de su extensión de Medicaid. La Autoridad de Salud de Oregón (OHA) ha contratado con CORE – el Centro de Educación e Investigación de Resultados – para desarrollar el diseño de la evaluación para la extensión de Medicaid actual. El gobierno federal tiene una lista de requisitos de evaluación y OHA quiere estar seguro de que las prioridades de socios de la comunidad también están representadas en el plan de evaluación final.

Invitación para comentarios: CORE va a celebrar dos sesiones virtuales para comentarios sobre la evaluación de la extensión para miembros de los consejos asesores comunitarios (CAC) de las CCO, y ¡nos encantaríamos que se uniera a una sesión! Vamos a empezar con un breve recordatorio sobre las novedades de esta extensión además de algunos antecedentes sobre el proceso de planificación de la evaluación y requisitos federales. Después vamos a preguntar a USTED que preguntas o temas considera más importantes para incluir cuando se evalúan cómo va la exención y el impacto que está haciendo.

Favor de unirse a la reunión que funcione mejor para su calendario

- 5 de enero, 9:00-10:30 a.m. Regístrese aquí: https://www.zoomgov.com/meeting/register/vJltdumtqTMpG_nJJvPnPf7ZzrXGUKpj9Ns
- 8 de enero, 17:00 a 18:30 horas. Regístrese aquí: <https://www.zoomgov.com/meeting/register/vJlsdemgqz8iE855Y7L78R9ZG4SI6Gpcspk>
- Las reuniones se celebrarán por Zoom. Interpretación en vivo en español y en lengua de signos americana será disponible.
- Los miembros consumidores del CAC que asistan a cualquiera de las sesiones son elegibles para recibir una tarjeta de regalo Visa electrónica de \$25. El personal de CORE coordinará la distribución de tarjetas de regalo después de cada sesión.

¿No puede asistir, pero quiere proporcionar comentarios?

Mande un email a OR1115WaiverEval@providence.org y damos seguimiento a con materiales e instrucciones para comentarios escritos.

¿Tiene preguntas sobre la exención?

Mande un email a 1115Waiver.Renewal@odhsoha.oregon.gov.



2023 CAC Reflection Survey Results

What's the greatest accomplishment of the CAC this year?

- Growth of members feeling comfortable engaging and educating the Board.
- CAC community grant RFP - awarding counties per poverty percentile, keeping resources in the community. Engagement with BOD.
- Having more integration with the COHC Board
- Funding this fall
- I think every year it is being able to fund our communities.
- Probably our work distributing over \$2M to organizations addressing social determinants of health. Continuing to work to improve dental access is a close second.

What do you feel most proud about as a CAC member (individual)?

- Seeing the work we have done to advocate for OHP members who have inadequate access to dental services.
- Bringing community stories to the group
- I feel like being a CAC member is an important service and fills an important role.
- Belong in community projects
- Making a difference and creating better health equities.
- Creating a safe and productive space for consumer reps and community members to share ideas and concerns aimed at improving our healthcare system.

What do you feel most proud about as the CAC (as a group)?

- Maturity as a group, ready to take on a mutual project with the Board.
- Collective collaboration
- Getting to know the other CAC members through intentional breakout interactions
- Dental improvement
- Giving a voice to OHP members.
- Working with other OHP consumer reps and community members to listen to and respond to priority member issues.

What are the CAC's strengths?

- Active, vocal members who are willing to make their needs known.
- Commitment to the community

- It is a very collaborative and caring group that shows general concern for our Central Oregon community health.
- working together on community projects
- We have a diverse group as far as age, gender identity, and background.
- Good-hearted, smart people who care about improving our health system and the lives of our community members.

What are the CAC's weaknesses?

- It's hard sometimes to schedule meetings given the competing schedules everyone has, so time is limited.
- Feeling like there are barriers are too significant to overcome.
- Some interactions with the COHC Board have not been good
- Not always following through
- We are missing some crucial voices in terms of diversity.
- A lack of understanding about how our health system really works and what the levers of change are.

How do you feel about the CAC impact? (1 Being Not Impactful, 5 Being Extremely Impactful)

- Average: 3.5