



Operations Council

June 27, 2024
11:30 am to 1:00 pm

Virtual Meeting

<https://us02web.zoom.us/j/82062544065?pwd=ZHJvd2JuZUJyQ0wvQTNHaHczaVpYZz09>

1.669.900.6833

Meeting ID: 820 6254 4065

Passcode: 787646

11:30 - 11:45

Welcome, Introductions, Announcements

12:00 – 1:00

Focused Conversation: Developing a Workplan

- Social Determinants of Health Screening & Closed-Loop Referrals

Land Acknowledgment

We recognize and acknowledge the indigenous land on which we live, work, learn, play, and grow. This is the land of the Warm Springs, Wasco, Northern Paiute, Tenino, Klamath, Molalla, and Yahooskin. We acknowledge them as the past, present, and future caretakers of this land. It is on their traditional land that we partner to improve the health and well-being of Central Oregonians. We aspire to be good guests honoring the concept in the Warm Springs culture: "This land is for you to know and live upon and pass on to the children."

COHC Operations Council

Virtual Meeting

Operations Council

Guiding Principles

Shared Focus

We come together to improve the health and well-being of individuals living in various and diverse communities throughout Central Oregon region. We develop agreed-upon actions to solve the issues and keep the needs of our communities as the main focus.

Shared Metrics

We measure progress, process, and outcomes through a shared lens. Success is defined by the issue, those most impacted, and those closest to the work.

Partner with Priority Populations

The individuals living in our diverse Central Oregon communities are the center of our work. We make every effort to include people from every part of the region in our discussions, processes, and decisions.

Collaborate to Solve Complex Issues

Inviting diverse perspectives from throughout the Central Oregon region deepens our shared understanding of complex issues and propels us toward better progress and outcomes. We practice frequent, structured, open communication to build trust, assure shared objectives, and create common motivation. We respect the privacy and sensitivity of information partners share.

Coordinate Collective Efforts

We are made up of diverse partner organizations and individuals with unique strengths, skills, and resources. We coordinate our efforts and use our unique strengths and skills to meet our shared goals.

Learn and Adapt Together

We embrace shared learning and a growth mindset. We create a space that allows for mistakes, failures, second chances, and a celebration of brave attempts. We adjust and apply our learnings to the complex and changing landscape of health and well-being in Central Oregon.



CHARTER: Central Oregon Health Council Operations Council

The Central Oregon Health Council (COHC) was created to improve the well-being of all residents across Central Oregon.

The Operations Council serves as a place to coordinate collective efforts among the Central Oregon Health Council's community partners, committees, workgroups, community members and the Board of Directors.

The Operations Council will address and actively support:

- regional efforts advancing the shared mission and vision of the Central Oregon Health Council
- regional issues escalated from the committees, workgroups, and community partners
- broad, cross-sectoral, regional initiatives

Partners include:

- Organizational leaders who have delegated authority to make operational decisions
- Impacted community members and leaders who have influence to impact change

Partners Roles and Responsibilities:

- Communicate information within their organization, partner organizations and communities
- Provide individual, community and organizational support of agreed upon initiatives and workplans

Definitions:

Partner, Community Partner, Partner Organization. Terms may be interchanged.

Individuals and organizations who purposefully work together within the Central Oregon Health Council (COHC) structure to share information, resources, services and other types of support to understand and address the regional priorities identified by communities throughout the Central Oregon region.

Community can be defined by describing the social and political networks that link individuals, community organizations, and leaders. Some communities fall within geographically mapped physical



COHC Operations Council

Held Virtually via Zoom

May 23, 2024 • 11:30 am–1:00 pm

Members Present

Adam Dickey, East Cascade Works
Andrea Ketelhut, BestCare Treatment Center
Colleen Sinsky, FUSE
Emma Fried-Cassorla, Council on Aging
Gary Allen, Advantage Dental
Heather Kaisner, Deschutes County Health Services
Janice Garceau, Deschutes County Health Services
Kat Mastrangelo, Volunteers in Medicine
Katie Plumb, Crook County Health Department
Kecia Kubota, Camp Fire Central Oregon
Lindsay Atagi, PacificSource
Maggie O'Connor, St Charles Health System
Mandee Wyrick, Community Representative
Manu Chaudhry, Capitol Dental Care
Mary Ann Wren, Advantage Dental
Melissa Cabaccang, Infinite Healing Solutions
Melissa Valadez, Infinite Healing Solutions
Michael Baker, Jefferson County Public Health
Misty Boughton, Caldera Family Medicine
Natalie Schwartzbauer, Infinite Healing Solutions
Penny Pritchard, COIPA
Sarah Mahnke, Thrive Central Oregon
Sydney Cook, Infinite Healing Solutions

COHC Staff

Avery Grace, Project Manager
Bradley Garner, Administrative Assistant
Donna Mills, Interim Executive Director
Gwen Jones, Project Manager
MaCayla Arsenault, Project Manager
Mary Burns, Project Manager

Welcome, Introductions, Announcements

Gwen Jones welcomed the group and facilitated introductions. Two RHIP workgroups are currently accepting applications. The Oral Health small group and Upstream Prevention.

2025 RHIP Health Topic Prioritization

Gwen Jones opened the discussion with a review of last month's meeting that was in preparation for today. Materials covered, what the group is trying to accomplish, and the tools we'll use to achieve that goal. Participants are asked to submit an optional demographics form. Participants will use the following tools for the prioritization process:

- Draft Regional Health Assessment (RHA)
- Qualitative Data Summary
- List of Health Topics
- Priority Matrix Worksheet

Avery Grace explained prioritization will begin with participants reflecting on the list of topics, with facilitator questions and guidance. Small groups will then be able to share their reflections and experiences. Following will be an activity that allows the small groups to learn from each other. After group sharing, the actual prioritization individual responses will occur. Participants provided time to reflect. Small group breakout sessions of 2-3 people used to discuss topics further. The group followed the small groups into a group visualization activity using Slido and discussion. Health topics for prioritization will be:

- Housing
- Transportation
- Well-paying jobs
- Nutrition, physical activity, and weight status
- Access and quality to health care
- Unintentional injuries
- Mental health
- Heart disease, stroke, and diabetes
- Preventable communicable diseases
- Alcohol tobacco and other drugs

Participants will use a priority scoring matrix to rank their top four health priority selections. MaCayla Arsenault guided participants on filling out the scoring matrix. The scoring criteria for each topic will be:

- Ability to advance health equity/reduce disparities
- Community demand/local Relevance
- Intensity/seriousness
- Urgency
- Potential to improve long-term health outcomes
- Potential to improve related outcomes within the health system.

The group was allotted the remainder of the time to do their prioritizations.

Information Sharing & Next Steps

Central Oregon Health Council staff are available to help answer questions or provide information. Participants will need to sign their participation agreement. Please reach out to contact@cohealthcouncil.org or call 541-306-3523.