

Council Members

- Brad Porterfield, Chair
Consumer Representative,
- Theresa Nguyen
Jefferson County Public Health
- Mayra Benitez
Consumer Representative
- Conor Carlsen
Consumer Representative
- Miranda Hill
Klamath County
Representative
- Linda Johnson
Community Representative
- Elaine Knobbs-Seasholtz
Mosaic Community Health
- Jessica Jacks
Deschutes County Health
Services
- Mandee Seeley
Consumer Representative
- Stacy Shaw
Consumer Representative,
- Christie Rudder
Consumer Representative
- Aimé Maxwell
Consumer Representative



COMMUNITY ADVISORY COUNCIL

December 19, 2024

**East Bend Library Community Room
62080 Dean Swift Rd, Bend, OR
Hybrid Option Available**

Video Conference Link In Calendar Invite

Conference Line: 1.669.900.6833

Meeting ID: 864 9263 5310#

Passcode: 933436#

- 11:30-12:00** **Early Arrival & Social Time**
- 12:00-12:30** **Welcome – Brad Porterfield (CAC)**
 - Land Acknowledgement
 - Meeting Practices
 - Introductions
 - Public Comment / Patient Story
 - Emerging Issues Update
 - Announcements & New CAC Member Vote
 - Approval of Meeting Notes – November
- 12:30-12:40** **Group Activity – Avery Grace (COHC)**
- 12:40-1:00** **Dental Access Task Force – Avery Grace (COHC)**
- 1:00-1:30** **CAC Member Surveys (2023-2024) Reflection & Appreciation Discussion – MaCayla Arsenault (COHC) & Avery Grace (COHC)**
- 1:30-2:30** **Social Time**

“The overarching purpose of the CAC is to ensure the COHC remains responsive to consumer and community health needs.”—COHC CAC Charter

The Central Oregon Health Council encourages persons with disabilities to participate in all programs and activities. This event/location is accessible to people with disabilities. If you need accommodations to make participation possible please call (541) 306-3523 or email macayla.arsenault@cohealthcouncil.org

Land Acknowledgement

We recognize and acknowledge the indigenous land on which we live, work, learn, play, and grow. This is the land of the Warm Springs, Wasco, Northern Paiute, Tenino, Klamath, Molalla, and Yahooskin. We acknowledge them as the past, present, and future caretakers of this land. It is on their traditional land where we partner to improve the health and well-being of Central Oregonians. We aspire to be good guests honoring the concept in the Warm Springs culture: "This land is for you to know and live upon and pass on to the children."



Community Advisory Council (CAC) Meeting Changes: What to Expect

We want the CAC to be a warm and welcoming place for all. We want to ensure all CAC members feel comfortable to fully participate and contribute. To do this we are making some adjustments to how our CAC meetings are run. These changes are:

- Making the meetings less institutional and formal to create a warmer and more welcoming atmosphere. Examples are using more plain language, having more conversations and less presentations, and simpler voting instead of motioning.
- Renaming each attendee in Zoom with their role; either a CAC Member, Support Staff, or Guest. This will help easily identify who's who in the virtual space especially for guests and those members who are new.
- Asking all supporting staff from COHC, PacificSource, and the OHA to share why they are attending and what their role is in supporting the Community Advisory Council.
- Inviting all CAC members in attendance to share input during discussions and before decisions are made. We want to prioritizing Consumer Representatives and make sure all voices are heard. Guests in attendance are invited to contribute to the conversation when requested by the CAC Chair or Vice Chair.
- Building relationships between CAC members. We will be setting aside time at each meeting for CAC members to go into a virtual break out room, answer icebreaker questions or chat about anything they'd like.



COMMUNITY ADVISORY COUNCIL

November 21, 2024

Held virtually via Zoom.

CAC Members Present

Brad Porterfield, Chair, Consumer Representative
Jessica Jacks, Deschutes County Health Services
Linda Johnson, Community Representative
Mandee Wyrick, Consumer Representative
Stacy Shaw, Consumer Representative
Theresa Nguyen, Jefferson County Public Health
Conor Carlsen, Consumer Representative
Miranda Hill, Klamath County Public Health

CAC Members Absent

Christie Rudder, Consumer Representative
Mayra Tepáyotl-Alvarez, Consumer Representative
Aimé Maxwell, Consumer Representative
Elaine Knobbs-Seasholtz, Mosaic Community Health

COHC Staff Present

Gwen Jones, Central Oregon Health Council
Avery Grace, Central Oregon Health Council
Bradley Garner, Central Oregon Health Council
Kelley Adams, Central Oregon Health Council
Camille Smith, Central Oregon Health Council
Carol Martin, Central Oregon Health Council

Support & Guests Present

Jeffrey Davis, PacificSource
Katie Ortgies, PacificSource
Amy Martin, Oregon Health Authority
Ana Mesina, Volunteers in Medicine
Dustin Zimmerman, Oregon Health Authority
Kristen Tobias, PacificSource

Land Acknowledgement

- Jessica Jacks read the Land Acknowledgement.
- As it is Native American Month, Brad shared a link <https://www.nativeamericanheritagemonth.gov/>
- Avery Grace shared that November is also acknowledgement of indigenous people of Turtle Island. People who wish to support this could visit Turtle Island Coffee in Bend.

Meeting Practices

- Brad Porterfield reviewed the Meeting Practices and how the CAC meetings are meant to be welcoming for all.

Introductions

- Brad Porterfield welcomed all attendees. Only CAC members introduced themselves to save time at the meetings, and all others introduced themselves in the chat.

Public Comment/Patient Story

- Brad Porterfield welcomed public comments or patient stories:
 - Brad Porterfield shared that he has a friend who had a stroke a few weeks ago, as he was unemployed, he had got onto OHP just before it happened. All costs are being covered. Communication between providers is difficult, but Brad has been assisting and it is going well.
 - Avery Grace shared that there is active planning and collaboration within communities that may be targeted by the incoming administration. Avery can put people in touch with contacts for others wishing to be involved.

Announcements

- Stacy Shaw stated she was recently appointed to the Medicaid Advisory Committee (MAC).
- Mande Wyrick shared her admission to the SNAP task force. She will be able to update CAC on state progress.
- Avery shared some housing resources available - OHP Housing Health-Related Social Needs (HSRNs):
https://www.oregon.gov/oha/HSD/OHP/Pages/Housing.aspx?utm_medium=email&utm_source=govdelivery
 - What are the HRSN housing benefits?
 - Help with rent payments
 - Tenant support (help getting resources and services for renters)
 - Help with utility set up and payments
 - Storage fees
 - Home changes for health and safety
 - Hotel stays during work on home changes (if needed)
 - Eligibility: <https://www.oregon.gov/oha/HSD/OHP/Tools/HRSN-Housing-Eligibility-EN.pdf>
- Avery Grace noted that there were two nominations for Vice-Chair- Stacy and Mande
- New membership application – Lucia membership to CAC – Lucia lives in Prineville, Avery will share her application with members for voting at the next meeting.

- Dental Task force update. First meeting will be on Zoom on Dec 2nd. Brad will be participant, Stacy Shaw and Mayra Tepáyotl-Alvarez have asked to be part of the task force. Avery has still to speak to Mayra and follow up with her. Anyone else who would like to be part of it, please message Avery.

Approval of September Meeting Notes

- Brad Porterfield asked the CAC members in attendance to vote on approving the notes from October. Should be changed to show a Hybrid meeting as they also met in person. There were no objections to the meeting notes, so they are approved.

Small Group Breakout sessions – Elections Feelings debrief – how they can be supported and additional questions - “As an individual and/or representative of one or more communities, how might the election results inform your work on the Community Advisory Council (CAC)?” and “How can you be supported in the coming months in your work on the CAC?”

Community Health Project (CHP) Application Review

Avery Grace led the discussion on which applications would be funded. After reviewing the scores and additional discussion previously, Crook, Jefferson and Klamath have been selected and approved. Deschutes County applications were discussed in order of highest score first.

- Seed to Table application – approved at \$100,000.
- Mountain View Community Development – Additional request – support outreach to people in southern (rural) Deschutes, not just in Bend Metro area itself. Daily support by a different non-profit (Reach) – approved at \$103,460.
- Family Access Network – the length of project was discussed – Approved for two years funding at \$100,000.
- Other projects – J Bar J to receive the final \$132,085.50.

Reflections on the scorecard was discussed and feelings that it should be reviewed for next year. Brad Porterfield addressed that this is a very difficult role for a group of part-time volunteers to do in a complete and fully fulfilling way. Mande Wyrick also addressed the scorecard and the issues she had with it. Avery Grace asked if more training for members should be considered? Brad Porterfield felt that the comments from people could be fed back to those applicants. Linda Johnson suggested that discussion before the next grant cycle should be done. Avery also asked for any comments be emailed to her or a survey sent on the process.

RHIP Update

Gwen Jones updated on the Community build of the RHIP. CAC will be sent it to review, and CAC will then be asked to endorse it in January. CAC will be asked on how they want to be listed by email.

December CAC Packet Contents:

Announcements:

- RHIP Endorsement Options - vote between all member names listed, or simply a CAC logo once RHIP is reviewed and endorsed by the CAC at January meeting
- Vice Chair Nominees & Selection - Mandee Seeley, Stacy Shaw
 - Chair Nominations and Selection in early 2025
- CAC Solidarity Statement Working Group Update
- **OHP Housing Health-Related Social Needs (HSRNs):**
https://www.oregon.gov/oha/HSD/OHP/Pages/Housing.aspx?utm_medium=email&utm_source=govdelivery
 - **What are the HRSN housing benefits?**
 - Help with rent payments
 - Tenant support (help getting resources and services for renters)
 - Help with utility set up and payments
 - Storage fees • Home changes for health and safety
 - Hotel stays during work on home changes (if needed)
 - **Eligibility:**
<https://www.oregon.gov/oha/HSD/OHP/Tools/HRSN-Housing-Eligibility-EN.pdf>

Vote to Approve New CAC Member: Lucía Orozco, Prineville

Dental Access Task Force Updates (MaCayla, Brad Porterfield/CAC Chair)

- See MaCayla's notes/submission
- Brad Porterfield/Chair sharing

CAC 2024 Accomplishments - Member Survey Results & Reflection Discussion

- Survey Questions:
 - In your opinion, what has been the greatest accomplishment of the CAC this year?
 - As an individual, what do you feel most proud of as a member of the CAC?

- In your view, what are the CAC's strengths?
- What are areas that the CAC could and/or needs to grow in?
- How would you rate your personal contribution to the CAC? (0 = low, 100 - highest)
- How did you contribute in a positive way? How could you enhance or improve your contribution in the coming year?
- How do you feel overall about the CAC's impact this year?

- **Ratings of Specific Accomplishments:**

- How effective was the CAC in new CAC member outreach and recruitment?
- How equitable & broadly representative was the CAC's membership of our diverse Central Oregon communities this year?
- How effective was the CAC in bringing forward emerging issues, such as Dental Access?* – *Not how effective or how quick has the process moved forward after the CAC brought them to the Board of Directors' attention.
- How valuable was CAC participation alongside the Board in the Selection process of the final RHIP Health Topics?
- How would you rate the CAC's final RFP (Request for Proposals) and scorecard for this year's Community Health Projects (CHPs)?
- How effectively or thoroughly did the CAC review and select the grant awardees of the Community Health Projects across our 4 county areas?
- How do you feel about the CAC's process of setting aside separate community health funds to the Tribes in the CCO service area, and respecting their sovereignty and expertise to use those funds in ways their nations/communities see as best fit to address their needs?
- How visible or familiar is the CAC overall within our Central Oregon communities and outside the Health Council?

- How would you rate the CAC's quality and effectiveness overall? (0 = lowest, 100 = highest)

Final Reflection: If the CAC could do or accomplish anything next year that would be of most value to you, your communities, and/or the region as a whole, what would one of those things be?

Thank you so much for your time, attention, intention, energy, and willingness this whole year, and in completing this extensive survey!

We look forward to sharing and discussing the results anonymously at the CAC meeting and social this Thursday!

Best wishes,
-COHC Staff

Dental Access Task Force Notes

December 9, 2024

The Task Force would like to address access in these four 'need areas' and brainstorm ideas to consider.

1. Rates

- a. Support rate improvement efforts that are ongoing at the state level specifically the Dental Directed Payments that takes effect 1/1/25.

2. Workforce

- a. Provide grant funding or alternative payments to bring in a periodontist to serve only OHP patients for 5 years
- b. Increase the availability of dental support staff
 - i. Talk with others about filling the workforce pipeline. Start with high schoolers and support their success with scholarships, etc.
 1. Talk with Sara Johnson, HDESD COHC Board member to partner with the HDESD. Brett Hamilton from ODS said ODA would be very supportive and would also like to partner to support dental careers. Right now, there aren't enough students interested to fill dental assistant program chairs.
 - ii. Engage high schools, local programs (COCC dental assistant and dental hygienist), then work to keep students in the community by providing scholarships, incentives, housing supports to work within Central Oregon and serve OHP. There is a larger need is for dental assistants than hygienists, but both are needed.
- c. Support burnout prevention, helping small practices keep their doors open and serving OHP, and generally looking for ways of reducing provider stress. There was a lot of burnout and providers quitting during the pandemic.
- d. Look for ways to reduce administrative burden primarily coming from the state and feds

3. Benefit Design

- a. Focus on periodontal access and provide better coverage of surgical periodontal services.
- b. Provide coverage of crowns and major surgical services.
- c. See if private practice dentists or periodontist would work part-time at an FQHC or other provider clinic for a contracted rate and allow them to still have their private practice focused on commercial.
 - i. Douglas County does this. The FQHC there is Aviva

4. Move in a direction where Medicaid doesn't feel different than having commercial insurance.

The task force also wanted to engage non-DCO providers to understand the many factors of why they aren't serving OHP.

- The task force called out the major issues of low reimbursement rates that don't pencil out financially and there could be a complicated process for contracting with DCOs

The task force also wanted to review more data to understand the problem

- Folks on the task force will send in resources/data/additional ideas to Camille Smith by the end of the week.

The task force will reconvene at the end of January.